			Province								
t CodePhor											
CN# <i> </i>	Store Location	on							_		
9											
	Exce		ellent		Good		Poor		Very Poor		
Having a clear understanding of content (Form)	c	0	C	0	0	0	0	0	0	C	
Sales rep's product knowledge	c	C	С	С	С	С	С	C	С	O	
Being able to easily find a Western Union agent location (i.e., phone number, address etc.)	0	C	C	c	C	C	0	0	c	C	
Feeling that the transaction is being sent safe ar secure	id C	0	0	0	c	c	c	0	c	С	
Sales rep answered questions in courteous man	ner C	С	0	0	C	C	0	С	C	0	
Customer service provided	0	0	C	C	C	0	0	C	0	C	
Being fast and responsive (during the transaction	n) C	0	0	C	0	C	C	0	C	C	
Explaining details of the transactions	O	C	0	C	С	0	0	C	C	0	
Estimated wait time	C	0	С	0	0	0	C	C	C	0	
Location being visually appealing	c	C	0	0	C	C	C	C	C	0	
Having a look and feel that is appropriate for We Union location?	stern C	C	c	c	c	c	C	0	c	C	
	C	0	0	0	0	C	С	0	0	0	

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