


# Our Impact Summary: Driving change, shaping tomorrow




Customer satisfaction score increased by 3 points



Bridges Initiative reached **28.8M** Clients with solutions targeting the need of an underserved group



Sustainable investment AUM in our general account hit **\$29.1B**






Committed **\$64.9M** to fight diabetes globally since 2012, with \$7 million dedicated in 2025

**46%** of electricity consumption at our global offices from renewable sources



Family leave products now offered in 31 U.S. states

GenAI Notes Assistant saved advisors up to 30 minutes per meeting

Bronze certification earned for Partnership Accreditation in Indigenous Relations



Donated **\$33.1M** to causes that support underserved groups; on track to reach \$75 million by 2030



Joined the G7 Infrastructure Investment Council to support sustainable infrastructure in emerging markets

Launched affordable life and family insurance for over **2M** women in the Philippines




Introduced bereavement support for eligible beneficiaries in Canada and the U.S.

Unlocked virtual health care for **3.7M** Canadians and their loved ones

