

Sun Life | 2018 Sustainability Highlights

At Sun Life our Purpose is to help our Clients achieve lifetime financial security and live healthier lives. Our focus on sustainability helps us bring this Purpose to life.





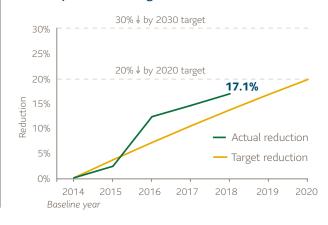




Environmental Responsibility

We are accountable for the impact of our operations on the environment and recognize the effects of a changing climate so we are consistently taking steps to measure, manage and reduce our impact while supporting the shift to a lower-carbon economy.

Strong progress towards GHG emissions intensity reduction targets





reduction in paper consumption since 2014, meeting our 2020 target two years ahead of schedule



waste diversion rate in our major office sites in Canada



55 billion

portfolio value of renewable energy projects, including 12 new investments in 2018



Organizational Resilience

We cultivate an organization that is competitive, forwardthinking, resilient and sustainable for the long term, so we can continue to meet the needs of our Clients, who are at the centre of all we do.

Representation of women



33% Board level

Vice-President and above

Assistant Vice-President and Director

62%

Staff level



350,000+

phishing simulation tests delivered to employees, to heighten awareness on preventing real world cyberattacks



89%

of our employees believe our business practices demonstrate sustainability is important to Sun Life



3,000+

documents including insurance forms and Client letters rewritten in plain language since 2016, to make them understandable and informative to our Clients

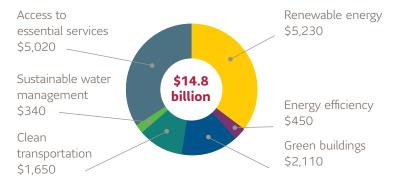


All figures as at and for the year ended December 31, 2018, unless otherwise noted.

Community Wellness

We believe that by actively supporting the communities in which we live and work, we can help to build a positive environment for our Clients, employees, advisors and shareholders.

Sustainable infrastructure portfolio (\$ millions)



Includes \$1.7
billion invested in
31 new sustainable
infrastructure
investments
in 2018







Governance and Risk Management

We believe a well-run organization contributes to a stable operating platform for the Company, and positions us to meet our obligations to stakeholders. Proactive risk management and a strong risk culture are essential to our long-term success.



Top 10

for governance practices in the Globe and Mail Report on Business Board Games review



Climaterelated stress test

conducted on our General Account portfolio

Committed to gender diversity on our Board





Supporter of the TCFD



Demonstrating our Leadership





Dow Jones
Sustainability Indices
In Collaboration with RobecoSAM •

To learn more, read our 2018 Sustainability Report at sunlife.com/sustainability

