

In the Investor Day presentations (as hereinafter defined), Sun Life Financial Inc. ("SLF Inc."), its subsidiaries and, where applicable, its joint ventures and associates are collectively referred to as "the Company", "Sun Life Financial", "we", "our", and "us".

Forward-looking Statements

Certain statements in this presentation and certain oral statements made by senior management at the Sun Life Financial Investor Day 2019 (collectively, the "Investor Day presentations"), including, but not limited to, statements relating to the medium-term financial objectives of the Company and other statements that are not historical facts, are forward-looking and are subject to inherent risks, uncertainties and assumptions. The results or events predicted in these forward-looking statements may differ materially from actual results or events and we cannot guarantee that any forward-looking statement will materialize. The forward-looking statements in the Investor Day presentations are made as of March 26, 2019. Except as may be required by law, we do not undertake any obligation to update or revise any forward-looking statements made in the Investor Day presentations.

Non-IFRS Financial Measures

The Company prepares its financial statements in accordance with international financial reporting standards ("IFRS"). The Investor Day presentations include financial measures that are not based on IFRS ("non-IFRS financial measures"). The Company believes that these non-IFRS financial measures provide information that is useful to investors in understanding the Company's performance and facilitate a comparation of the quarterly and full year results of the Company's ongoing operations. These non-IFRS financial measures do not have any standardized meaning, may not be comparable with similar measures used by other companies and should not be viewed as an alternative to measures of financial performance determined in accordance with IFRS.

Underlying net income (loss), underlying earnings per share ("EPS"), underlying return on equity ("ROE"), after-tax profit margin for SLF U.S. Group Benefits, pre-tax net operating profit margin ratio for MFS, sales, adjusted premiums and deposits, assets under management ("AUM"), average net assets ("ANA"), assets under administration ("AUA"), business in-force ("BIF"), sources of earnings measures (expected profit, new business strain, experience gains (losses), assumption changes and management actions and earnings on surplus), value of new business ("VNB"), asset gathering and MFS's US GAAP net income are non-IFRS financial measures.

Medium-Term Financial Objectives

The medium-term financial objectives of the Company referred to in the Investor Day presentations are forward-looking non-IFRS financial measures and are not guidance.

Additional Information

Additional information concerning forward-looking statements, non-IFRS financial measures and the Company's medium-term financial objectives is included in the Appendix to the Investor Day presentations.

Currency

All amounts are in Canadian dollars unless otherwise noted.



Life's brighter under the sun

AGENDA

Strategic Overview Financial Overview

Q&A Session Break

Sun Life Financial Canada Sun Life Financial U.S. Sun Life Financial Asia

Q&A Session Break

Sun Life Investment Management MFS Investment Management

Q&A Session

Closing Remarks and Session End

Dean Connor Kevin Strain

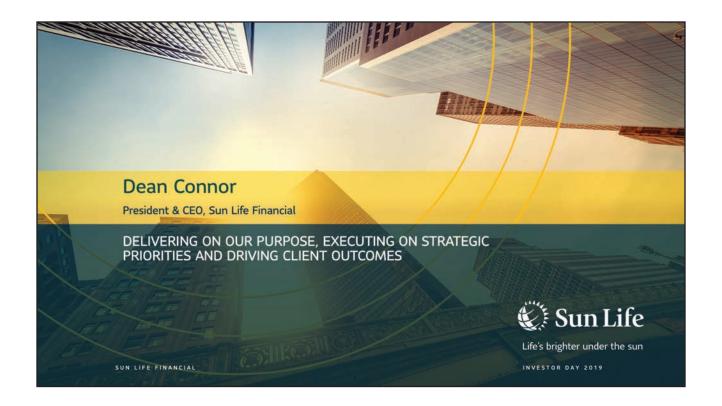
Jacques Goulet Dan Fishbein Claude Accum

Steve Peacher Mike Roberge

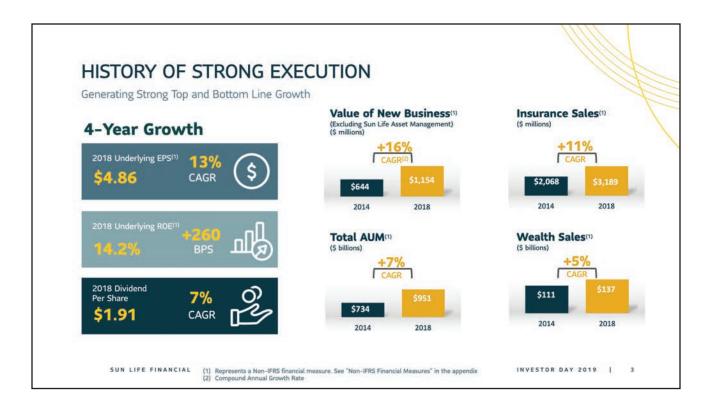
Dean Connor



SUN LIFE FINANCIAL









EFFECTIVELY DEPLOYING CAPITAL THROUGH M&A

Over \$2 billion in Capital Deployed over the Past Three Years, millions more in Strategic Investments



Strategic fit under Four Pillar Strategy



Adds scale or capabilities



Lifetime ROE in-line with financial objectives



CLOSE DATE	DESCRIPTION	PILLAR
2019	Combining Bentall Kennedy and GreenOak Real Estate - broadens our asset management pillar by expanding the capabilities of our alternatives manager, Sun Life Investment Management ^{(1),(2)}	AM
2018	Excel Funds Management Inc. and Excel Investment Counsel Inc. – expands Sun Life Global Investments mutual fund business in Canada with a broader lineup of emerging market funds	CAN
2017	Pension businesses of FWD Life Insurance – further accelerates our already strong growth in the Hong Kong Mandatory Provident Fund business	ASIA
2016	Increased stake in joint ventures: Aditya Birla Sun Life Insurance from 26% to 49%; PVI Sun Life (Vietnam) from 49% to 100%; PT CIMB Sun Life (Indonesia) from 49% to 100%	ASIA
2016	Assurant U.S. Employee Benefits business – adds capabilities and scale to create a leader in U.S. group benefits and accelerate growth in U.S. pillar	US

- SUN LIFE FINANCIAL

 (1) This transaction is expected to close in 2019, and is subject to regulatory approvals and customary closing conditions

 (2) See "Forward-looking Statements" in the appendix

INVESTOR DAY 2019

WELL POSITIONED TO LEVERAGE GLOBAL TRENDS

Long-term Drivers of Demand for What We Do



Demographic Shifts

Changing population including the aging of Baby Boomers and growth of Millennials



Responsibility

Increasing shift in responsibility from governments and employers to individuals



Growing Prosperity in Asia

Growing demand for products and services as hundreds of millions in Asia move to the middle class

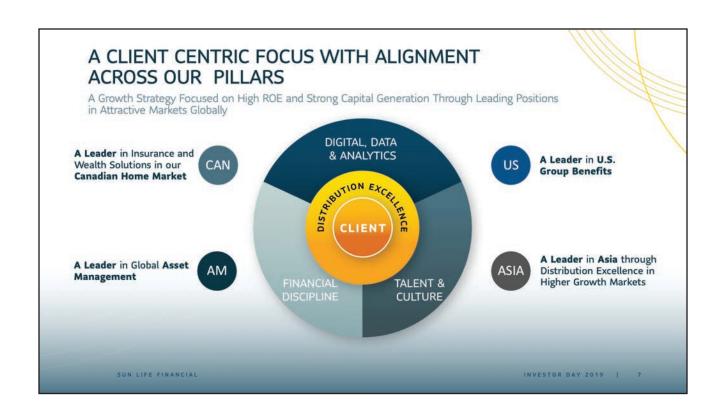


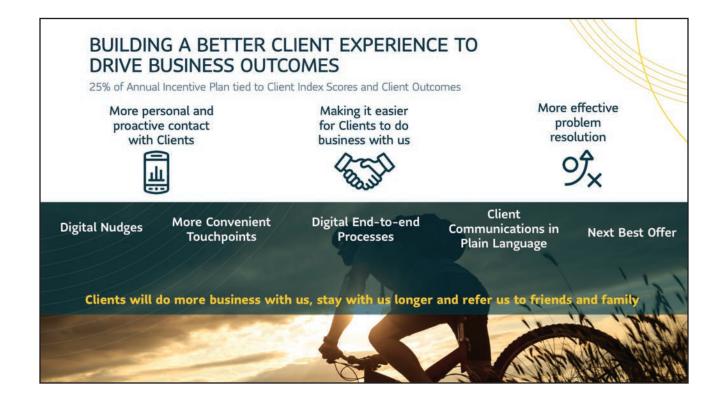
Transformation

Digital, data and analytics changing Client behaviours and expectations

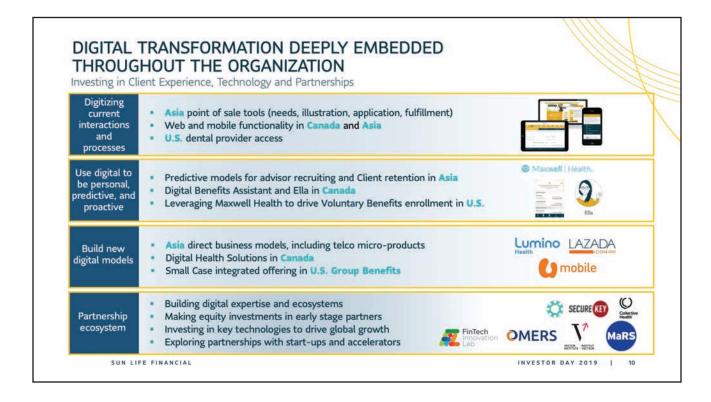
SUN LIFE FINANCIAL

INVESTOR DAY 2019 | 6





CLIENT INDEX SCORES HIGHLIGHT PROGRESS ON CLIENT INITIATIVES Proactive Contact Drives Increases in Client Index Scores 7 out of 11 Client Satisfaction with Improvement Business vs. 2017 **Proactive Contact Initiatives** Sun Life businesses with top (% very satisfied) (% pt. Improve quartile Client Index scores Online service request tracking. Targeting relevant products through Next Best Offer Re-engagement campaigns focused on **Client Index Scores** Philippines (ASIA) Clients without an agent Introduction of Digital Benefits Assistant GB Members (CAN) 43 Provider Search Campaigns Introduction of Digital Benefits Assistant Max My Money digital assistant GRS Members (CAN) Proactive campaign messaging Outbound communications - welcome call, 6 month anniversary, premium reminder Call timing/device optimization Vietnam (ASIA) · Increased Broker outreach for education and support Enhanced employer onboarding and Stop-Loss (U.S.) 2016 2017 2018 sustainment activities SUN LIFE FINANCIAL INVESTOR DAY 2019



ENGAGED EMPLOYEES ALIGNED BY OUR PURPOSE

Attracting, Retaining and Developing Top Talent is Central to our Success

85%

Engagement Index Score; outperforming the Global Financial Services Index 2,500

New jobs added over the past three years to advance our innovation, digital, data and Client experience capabilities \$150M+

Invested in training and development since 2014



One of Canada's Top Employers for Young People

Recognized leader in gender equality

Global 100 Most Sustainable Corporations

SUN LIFE FINANCIAL

INVESTOR DAY 2019

11

UNIQUE CULTURE DRIVES SUCCESS

- Collaborative workplace that encourages innovation, diversity and inclusion
- · Goals that are ambitious but achievable
- · Personal accountability ("hits and misses")
- · "Polite but direct"
- Playing to win
- · Competition is focused externally

SUN LIFE FINANCIAL

INVESTOR DAY 2019

12

LEADING THROUGH DISTRIBUTION EXCELLENCE



RECOGNIZED LEADER WITH STRONG COMMITMENT TO ESG

Our Focus on Sustainability Helps us Bring our Purpose to Life



SUN LIFE FINANCIAL

Sustainable Investing

- \$15 billion invested in sustainable infrastructure
- 20% reduction in GHG emissions by 2020, 30% by 2030(1)
- MFS a leader in UN PRI scores and most ESG-friendly funds

Financial Security

- Financial literacy campaigns
- Increasing insurance penetration
- Public advocacy for financial security

Healthier Lives

- \$25 million committed to diabetes globally
- Nudging and incenting Clients to live healthier lives

INVESTOR DAY 2019

New tools provide access to mental health support

Underpinned by a business strategy and governance that is sustainable and competitive for the long-term





MEMBER OF **Dow Jones** Sustainability Indices In Collaboration with RobecoSAM .





SUN LIFE FINANCIAL

(1) See "Forward-looking Statements" in the appendix





KEY MESSAGES



A diversified business model, a strong balance sheet and financial discipline that provides us with a strong offence and defense



We are delivering on our **strategic priorities**, including **Client obsession**, to drive meaningful **growth** across all pillars



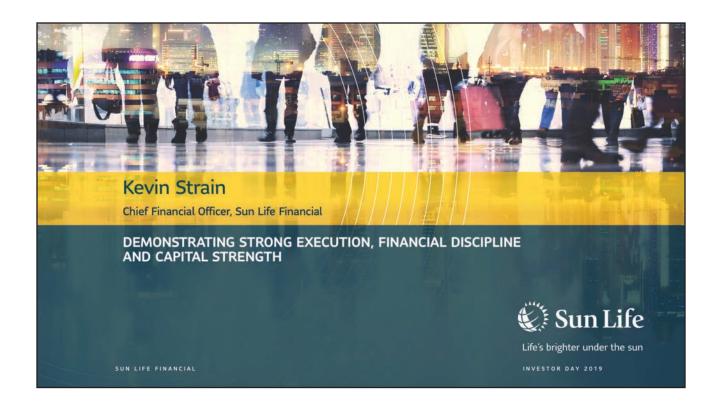
Digital transformation is deeply embedded throughout the organization



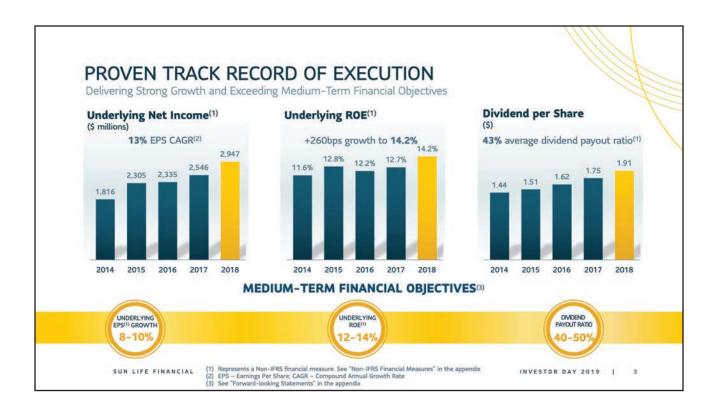
Strong execution is driven by a **deep, aligned leadership team** that knows how to deliver on **profitable growth**

SUN LIFE FINANCIAL

INVESTOR DAY 2019 | 17



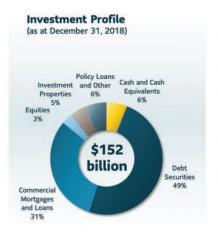




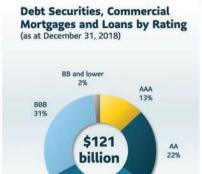


WELL DIVERSIFIED BALANCE SHEET

High Quality Portfolio to Meet Policyholder Obligations



- Well diversified and duration matched portfolio
- Long history of managing Private Fixed Income
- Strong Real Estate capabilities, including Bentall Kennedy and GreenOak
- No direct exposure to Canadian single-family residential mortgages
- Commercial mortgages and loans underwritten and secured by underlying collateral



SUN LIFE FINANCIAL

INVESTOR DAY 2019

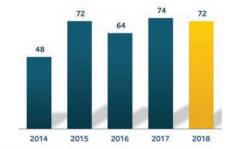
A 32%

WELL MANAGED CREDIT PROFILE

- Collaborative investment approach with broad engagement throughout the organization
- Independent Credit Risk function
- Income and regulatory capital sensitivities monitored against pre-established limits
- Defined investment limits for geography, sector and industry

Net Credit Experience (\$ millions)

\$65M+ average annual earnings contribution



Credit experience represents the impact of impairments and downgrades net of best estimate assumptions

SUN LIFE FINANCIAL

INVESTOR DAY 2019

6

GROWING TOP LINE WHILE INCREASING PROFITABILITY OF SALES

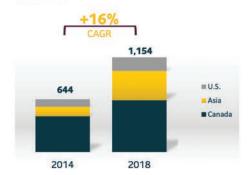
VNB Driven by Higher Sales, Improved Mix of Business, Repricing and Gaining Scale in Asia











SUN LIFE FINANCIAL (1) Represents a Non-IFRS financial measure. See "Non-IFRS Financial Measures" in the appendix. Wealth Sales exclude Sun Life Asset Management

INVESTOR DAY 2019

MANAGING THE TRAJECTORY OF EXPENSE GROWTH

Disciplined Expense Management, While Investing in New Initiatives



- Underlying net income has grown at 1.5x operating expenses growth rate over the last five years
- Controllable expenses (post acquisitions in 2015 and 2016) have grown at a modest rate of 3% in 2017 and 2018
- Focused on managing expenses to fund growth, with continued investment in new initiatives, including digital, data and analytics

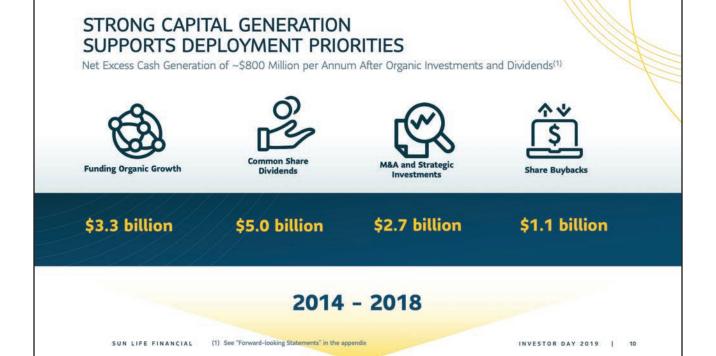
AUTOMATION DIGITIZATION LEAN MANAGEMENT DATA ANALYTICS

SUN LIFE FINANCIAL

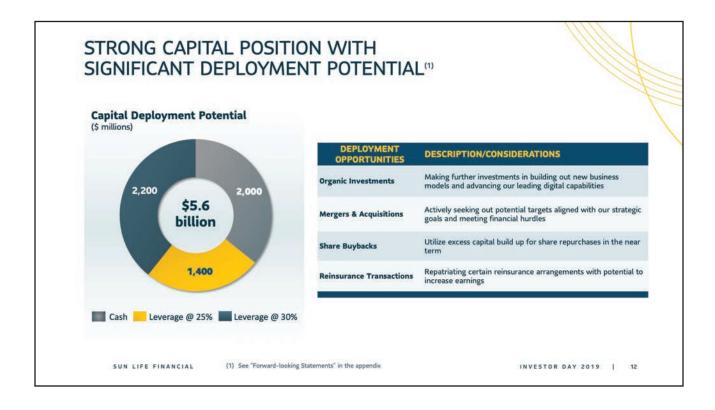
STRONG DEFENSE THROUGH DISCIPLINED RISK MANAGEMENT De-risking Activities Have Led to Reduced Income and Capital Sensitivities **NET INCOME** CAPITAL Sensitivity to a 50 Basis Point Sensitivity to a 50 Basis Point No direct exposure to U.S. Variable **Decline in Interest Rates Decline in Interest Rates** Annuities or Long-Term Care (as a % of reported net income) (as a % of available capital(2)) Exited the U.S. Retail Life Insurance 2018 2% 2018 business 2007 -7% Relatively low market risk exposure 2007 Balanced and diversified portfolio to Sensitivity to a 10% Decline in Equity Markets Sensitivity to a 10% Decline deliver across cycles in Equity Markets (as a % of available capital(2)) (as a % of reported net income) Strong risk management culture -0.5% 2018 Among the highest rated global life insurance companies(1) 2007 -2.9% 2007

(1) Based on financial strength ratings from S&P, Moody's, A.M. Best and DBRS (2) Available capital under LICAT (in 2018) includes Surplus Allowance

INVESTOR DAY 2019



DEMONSTRATED STRENGTH IN CAPITAL ACROSS MULTIPLE MEASURES Strong Capital Position Provides Significant Flexibility Financial leverage ratio(1) 380 bps lower than long-term target ratio of 25% 144% \$2.5 billion 23.6 23.6 LICAT(2) ratio at the holding Cash at the holding company level. Higher company. Expect to 22.1 maintain \$500 million as a than industry average of 21.2 134% buffer(3) 2016 2017 — 25% Target Financial Leverage Ratio (1) Represents a Non-IFRS financial measure. See "Non-IFRS Financial Measures" in the appendix (2) LICAT – Life Insurance Capital Adequacy Test (3) See "Forward-looking Statements" in the appendix LICAT ratios and Excess Capital amounts as at December 31, 2018 SUN LIFE FINANCIAL INVESTOR DAY 2019



DRIVING VALUE FROM CLOSED BLOCKS OF BUSINESS

Run-off Businesses Contributed 12% of Underlying Net Income in 2018



- Efficiently managed and administered businesses, that gradually run off over time
- Continue to generate strong earnings, with a 5-year combined average of \$320 million in underlying net income
- Provide strong support for Sun Life's ROE objective
- · Generate high level of cash flows
- Approximately \$2 billion of capital allocated across the businesses

SUN LIFE FINANCIAL

INVESTOR DAY 2019

13

A CLEAR PATH FOR ACHIEVING MEDIUM-TERM FINANCIAL OBJECTIVES (1)

Canada Canada 6%+ U.S. Group Benefits Asia Asset Management 5%+

Capital deployment

- Organic Growth
- Common Share Dividends
- M&A and Strategic Investments
- Share Buybacks

UNDERLYING
EPS⁽²⁾ GROWTH
8-10%

(1) See "Forward-looking Statements" in the appendix
SUN LIFE FINANCIAL

(2) Represents a Non-IFRS financial measure. See "Non-IFRS Financial Measures" in the appendix
INVESTOR DAY 2015

KEY MESSAGES



Proven track record of execution on medium-term financial objectives



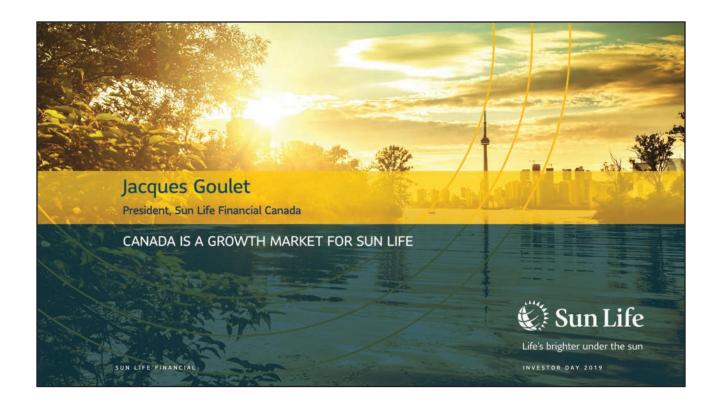
- Demonstrated financial discipline and high quality earnings
 Improved business mix, strong balance sheet and well-managed risk profile
 Profitable sales growth driven by improved mix and repricing
- · Investing for future growth, while managing the trajectory of expenses



Capital strength provides financial flexibility to drive further shareholder value

SUN LIFE FINANCIAL

INVESTOR DAY 2019 | 15



KEY MESSAGES



Proven track record of strong growth while advancing our leadership position in Canada



Macro trends creating opportunities in the Canadian market and Sun Life is well positioned to capitalize on them



Shaping the market through innovation and digital capabilities at moments that matter for Clients



Optimizing our business through financial discipline and focused prioritization to drive strong earnings growth

SUN LIFE FINANCIAL

INVESTOR DAY 2019 | 2

PROVEN TRACK RECORD OF STRONG GROWTH

Strong Financial Discipline While Investing in Key Strategic Priorities to Drive Growth



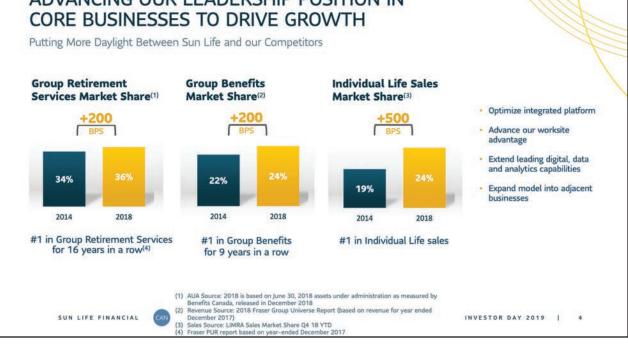
- · Extending leadership position provides a strong core foundation for growth
- Investing to build out key growth engines contributes to lift in results
- · Shaping the market through innovations in technology and new digital business models



Represents a Non-IFRS financial measure. See "Non-IFRS Financial Measures" in the appendic ICLT impacted the capital allocation for SLF Canada. As a result underlying ROE increased approximately 1.8%.
 Compound Annual Growth Rate

INVESTOR DAY 2019

ADVANCING OUR LEADERSHIP POSITION IN



MACRO TRENDS IN CANADIAN MARKET CREATING OPPORTUNITIES FOR SUN LIFE

Canadians are Concerned About Outliving their Retirement Savings, Staying Healthy and Having Convenient Access to Healthcare

Protecting your family and loved ones



< 1/3 of Canadians

have insurance coverage for serious life events(1)

Managing your health and well-being



\$250 billion spent on healthcare each year(2) and costs continue to increase

Retiring with sufficient money and leaving a legacy



53% of Canadians

do not know if they are saving enough(3)

SUN LIFE FINANCIAL



'Most Canadians are underinsured: Study' from Insurance Business Canada; March 8, 2017
National Health Expenditure Database, from the Canadian Institute for Health Information; 2018
182% of Canadians are nearing retirement without any savings: Poll' from BNN Bloomberg (cites CIBC Poll); February 8, 2018

SUN LIFE IS WELL POSITIONED TO SHAPE THE INDUSTRY AND CAPITALIZE ON OPPORTUNITIES

Foundation Based on one of the Most Trusted Canadian Brands and Strong Client Engagement

Supporting Clients with holistic advice at moments that matter



Personal, proactive and predictive touchpoints driving improvement in Client Index

Client Index

+6 since 2016



Shaping the market through Innovation and Digital Capabilities

- Digitally enabled Client touchpoints provide on demand services
- Investment in digital capabilities enabling a seamless Client experience
- Making it easier for our Clients to do business with us
- Delivering personalized, relevant advice to our Clients
- Empowering Canadians to manage their health and well being

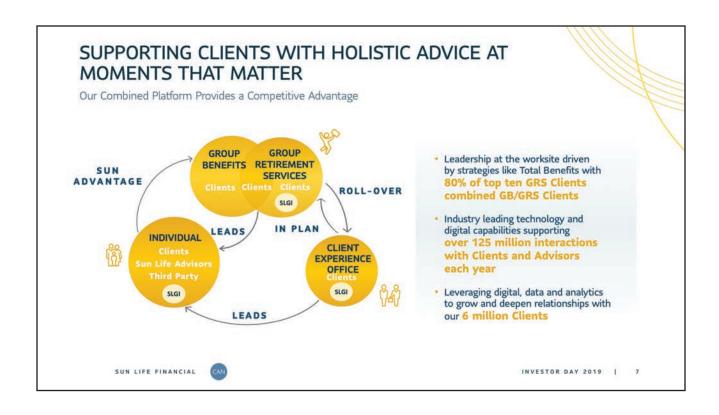


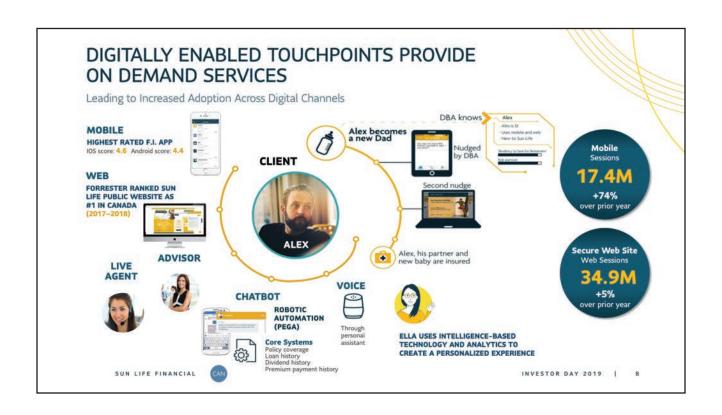
Optimizing our business through financial discipline and focused prioritization to drive strong earnings growth

- Engaged employees driven by attracting, developing and retaining diverse top talent
- Leveraging our worksite advantage
 Defined Benefit Solutions is a leader in a growing market
- Sun Life Global Investments expanding wealth presence

Strong expense management while increasing strategic investments







INVESTMENT IN DIGITAL CAPABILITIES

Investments Creating New Capabilities and Extending Technology Lead

Digital Health Solutions



150K

Health providers from coast to coast

6 million

Ratings from Sun Life Clients who have used these services

SUN LIFE FINANCIAL

Strategic Collaborations



Pilot to digitally engage Clients by creating visibility into their financial future and seamlessly connect them with an advisor



Canada's first and only all-inone HR, payroll and benefits administration solution

Digital Enhancements

Voice-enabled personal assistants provide search and account inquiry

eSignature capability

Mobile app 'Click to Chat' capability

Online physician consultants provide immediate virtual visits available through live video, telephone or text



Artificial Intelligence and Machine Learning

31%

Applications in our Career Advisor network are straight-through electronically underwritten



Improvement on handling time via predictive underwriting model

75K

Hours saved in 2018 via 11 automated processes deployed to over 1,100 Client facing representatives

INVESTOR DAY 2019

9

DELIVERING PERSONALIZED, RELEVANT ADVICE TO OUR CLIENTS



In 2018, Ella has...

- · Helped Clients save over \$400 million towards their retirement
- Helped Clients protect their families with over \$375 million of increased insurance coverage
- Helped 1.8 million Clients to make better health and wealth decisions through personalized and relevant contact
- Lifted Client engagement with Bright Ideas by an average of 50% since her introduction in September 2017

SUN LIFE FINANCIAL



Metrics include results from Digital Benefits Assistant (DBA) and Ella A 'Bright Idea' is a nudge or suggestion from Ella to help a Client take their next best action. It's intended to help Clients make small, positive and progressive steps towards achieving lifetime financial security and live healthier lives







BENDING THE COST CURVE FOR SPONSORS AND MEMBERS

- More informed health consumer and behavioural changes with cost transparency and quality
- Reduced out of pocket costs for Clients with provider discounts and special offers
- Plan sustainability with innovative drug therapy by leveraging scale to negotiate with manufacturers
- Offering lower overall costs by providing a variety of innovative healthcare solutions



ENGAGED EMPLOYEES DRIVEN BY ATTRACTING, DEVELOPING AND RETAINING DIVERSE TOP TALENT

Named one of the Top 25 Companies to work for in Canada by LinkedIn

One of "Canada's Top Employers for Young People" for the 3rd year in a row(1)

Perfect score on the LGBT Corporate Canadian Index (CCI) for the 2nd year in a row⁽²⁾



Diverse workforce

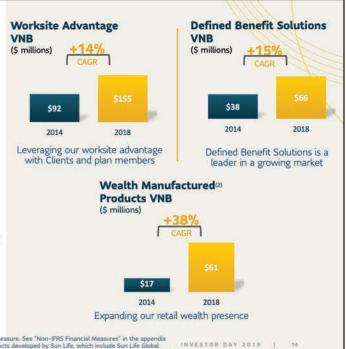




(1) Recognized in the editorial competition organized by the Canada's Top 100 Employers project; 2019 INVESTOR DAY 2019
(2) The LGBT Corporate Canadian Index (the "LGBT CCT") is a benchmark for understanding and measuring LGBT Diversity and Inclusion within Corporate Canada; 2018 survey

ENGINES ACCELERATING GROWTH

Growth engines accounting for 45% of VNB(1) in 2018





LEVERAGING OUR WORKSITE ADVANTAGE WITH CLIENTS AND PLAN MEMBERS

Rollover and In-Plan Driving Growth by Connecting with Clients at Moments that Matter



Metrics are for 2018 YTD

SUN LIFE FINANCIAL



(1) Represents a Non-IFRS financial measure. See "Non-IFRS Financial Measures" in the appendix.
(2) Advisor leads sales are actual sales reported on current year leads plus an estimated sales value on INVESTOR DAY 2019 current year open leads using 12 month rolling average close rates, premiums and wealth deposits.

DEFINED BENEFIT SOLUTIONS IS A LEADER IN A GROWING MARKET

Sun Life is Shaping the Industry as the #1 Provider of Canadian Group Annuities(1)



...we are winning...

- · Highly experienced team of pension actuaries bringing innovative pension risk transfer solutions
- · Helping employers manage their risk in defined benefit plans
- · Solutions include annuity buyouts/buy-ins, longevity insurance, liability driven investments (LDI)

...and significant growth opportunity



Canadian market has been de-risked with the majority substantially untapped and under-developed

SUN LIFE FINANCIAL



(1) Industry sales: LIMRA Secure Retirement Institute; February 14, 2019
(2) Represents a Non-IFRS financial measure. See "Non-IFRS Financial Measures" in the appendix INVESTOR DAY 2019
(3) LIMRA, WTW Global Pension Assets Study (excluding C/QPP) at December 31, 2017

SUN LIFE GLOBAL INVESTMENTS EXPANDING WEALTH PRESENCE

Strong Fund Performance Fueling Sales and Asset Growth





- Specializing in innovative investment solutions
- Bringing the best in class asset managers to Canadians
- Delivering exceptional Client and Advisor experience

Strong Investment Performance(2)

	1-year	3-year	5-year	
% of Funds above peer median	74%	87%	85%	
% of Assets above peer median	91%	90%	92%	

Top 3 Canadian Mutual Fund net sales(3) in 2018

SUN LIFE FINANCIAL



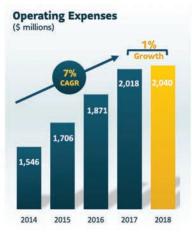
- (1) Represents a Non-IFRS financial measure. See "Non-IFRS Financial Measures" in the appendix
 (2) Source: Morningstar Direct; Performance based on Series F units. Includes the Sun Life Money INVESTOR DAY 2019

 Market Funds and excludes GRS Milestone Funds
 (3) Data as of December 31, 2018. Source: SIMFUND

STRONG EXPENSE MANAGEMENT WHILE INCREASING INVESTMENTS IN GROWTH AND INNOVATION

Driving Prioritization of Focus Areas and Expense Discipline

- Increased financial discipline driving a step change in expense management
- Significant investment in engines of growth resulted in higher than expected expense growth in prior years
- Investments to drive future growth will be funded by expense discipline and productivity savings(1)



Productivity savings driven by...

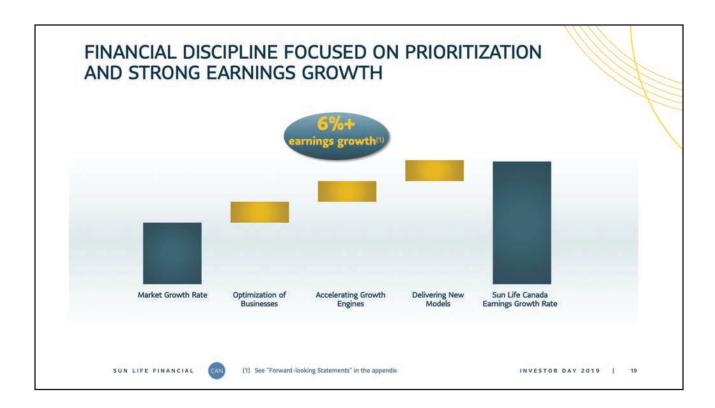
Automation - leveraging robotics and micro automation technologies

Digitization - continuing to increase digital capability across all channels, and eliminating paper in all processes

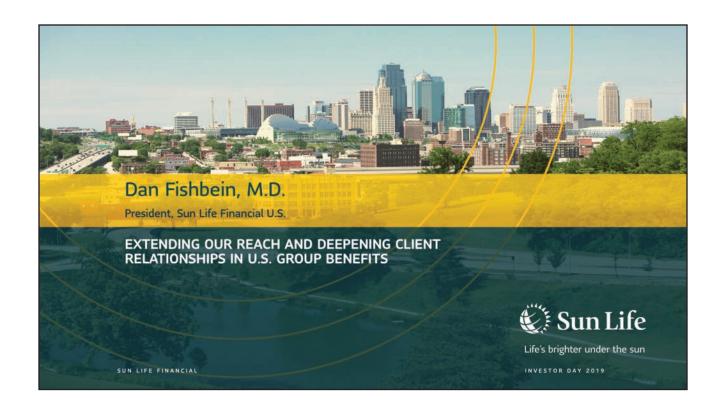
Lean Management - focus on execution supported by data driven decision making

Analytics – increasing use of predictive modelling to further optimize our processes









KEY MESSAGES



Significant improvements in profitability have been driven by growth, loss ratio improvements, expense management and progress on integration



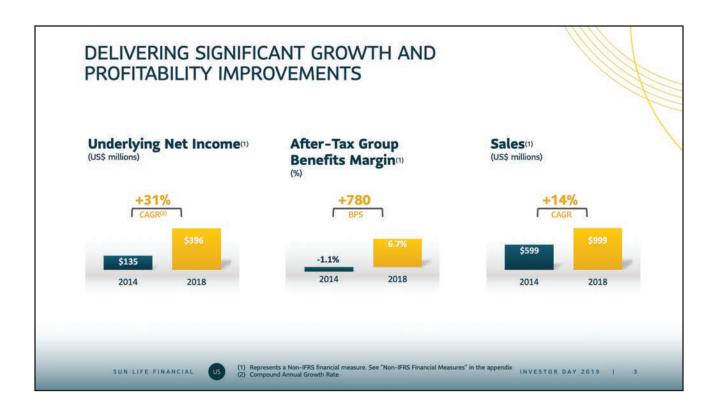
Future growth will be fueled by **continued execution** of our core Group Benefits businesses, helping Clients fill coverage gaps, and by expanding our **leading Stop-Loss** and **FullScopeRMS businesses**(1)

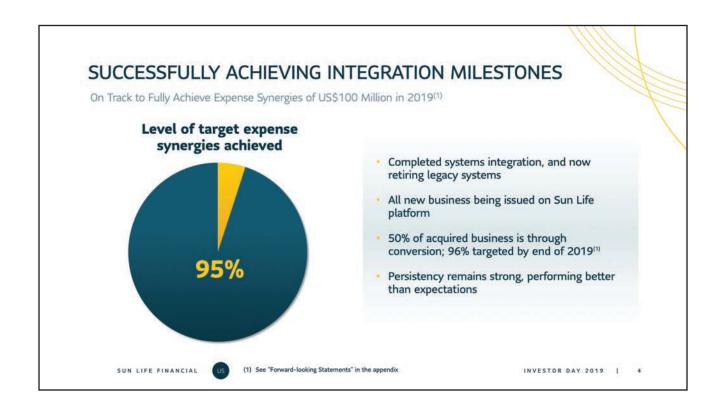


Focus on Digital, Data & Analytics will **personalize**, **simplify** and **speed Client interactions** through the digital Maxwell Health platform



Growth, strategic initiatives, improved performance, and efficiency will drive continued margin improvement and earnings growth above market rates⁽¹⁾





DEEPENING RELATIONSHIPS IN NATIONAL ACCOUNTS

Executing on Growth Opportunities in the Large Case Market

2018 Achievements







- Strong presence in the National Accounts market with more than US\$700 million of business in-force(1),(2)
- Relationships with consultants and large national brokers critical to distribution
- Less price sensitive market with a focus on capabilities
- Investing in capabilities, distribution expertise, and a differentiated Client experience

SUN LIFE FINANCIAL



(1) Represents a Non-IFRS financial measure. See "Non-IFRS Financial Measures" in the appendix: INVESTOR DAY 2019 | (2) December 31, 2018

U.S. EMPLOYEE BENEFITS MARKET OPPORTUNITY

Market Trends are Driving Larger Coverage Gaps for Clients



Employees responsible for more health and benefits costs



US\$350 billion(1),(2) outof-pocket health expenses



Growing life insurance coverage gap, estimated in the trillions(1)



Affordability, lack of education and poor enrollment experience

SUN LIFE FINANCIAL



(1) Based on Oliver Wyman research, 2016 (2) Includes employee and individual contributions to health plans

HELPING CLIENTS GET THE COVERAGE THEY NEED

Transforming the Benefits Experience Through Ease of Doing Business



MAXWELL HEALTH

- · Provides an intuitive, digital Client experience
- · Delivers seamless integration of all enrollment phases
- Drives deeper Client relationships
- · Proactively engages employees and gets them the coverage they need, when they need it
- Increases sales, premiums and products offered by employers

SUN LIFE FINANCIAL



INVESTOR DAY 2019 | 7

SIMPLIFYING BENEFITS AND DELIVERING LEADING ENROLLMENT SOLUTIONS

Robust Technology Platform Provides Complete Benefits Administration



SUN LIFE FINANCIAL



U.S. STOP-LOSS MARKET OPPORTUNITY

Market Trends Support Continued Strong Growth in Self-insured Market



61%(1) of U.S. employees are covered by a self-insured plan



US\$1 trillion+(3) of costs covered by selfinsured health plans



6-8%(2) annual growth in health care costs



Smaller employers moving to self-insured model⁽⁴⁾

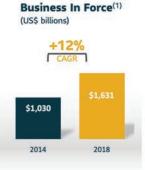
SUN LIFE FINANCIAL

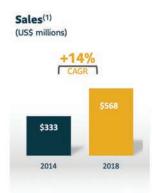


- (1) Henry J. Kaiser Family Foundation Employer Health Benefits Survey
 (2) PwC's Health Research Institute (HRI)
 (3) Oliver Wyman research 2016, based on Center for Medicare and Medicaid Services; EBRI; Kaiser IN VESTOR DAY 2019 Family Foundation; BCG
 (4) EBRI Feb 2018, Self-Insured Health Plans: Recent Trends by Firm Size, 1996-2016

SUPERIOR SLF U.S. STOP-LOSS PERFORMANCE

Generating Strong Top and Bottom Line Growth





- Growing stop-loss market share using our differentiated capabilities and industry expertise
- Delivering strong earnings and industry-leading loss ratios
- Using Digital, Data & Analytics to provide unique insights and solutions



SIZE, SCALE, AND DATA PROVIDE A COMPETITIVE ADVANTAGE

Leveraging Capabilities to Extend Leadership Position in a Growing Market



#1 INDEPENDENT U.S. STOP-LOSS PROVIDER:

- Access to 90% of stop-loss claims data in the U.S.
- Provides a competitive advantage for pricing, trends and insights



LARGEST DEDICATED SALES TEAM:

- 45 specialists with deep expertise
- 180+ Third Party Administrator relationships



DIGITAL, DATA & ANALYTICS DRIVING RESULTS:

- Sun Life Benchmark Tool
 - Close twice as much business when the tool is used
- Sun Life Clinical 360 program

SUN LIFE FINANCIAL



INVESTOR DAY 2019

11



PROVIDING A FULL-RANGE OF TURNKEY GROUP PRODUCTS & SERVICES

FullscopeRMS Broadens our Offering for Industry Partners

FullscopeRMS"

- A comprehensive suite of group capabilities for insurance companies, health plans and third party administrators
- Based on our successful DisabilityRMS model
 - Leading U.S. provider of turnkey disability risk management products and services
 - 25 years in the business
- US\$270 million in business in-force as at December 31, 2018
- Managing over 40,000 claims for 25 U.S. insurance companies

Risk Management Solutions (RMS)

DISABILITY

STOP-LOSS

VOLUNTARY

ABSENCE

Expertise Performance Brand Protection

SUN LIFE FINANCIAL



INVESTOR DAY 2019

PEOPLE AND CULTURE DRIVE OUR SUCCESS

Named one of the "Best Places to Work in Massachusetts" by The Boston Globe (2018)

Received a 100% score on the Corporate Equality Index and awarded the "Best Place to Work for LGBT Workplace Equality" for 11 years in a row

Our People...

ENGAGED

SLF U.S. 2018 Employee Engagement Index above benchmark(1)

ENDORSE >50%

Of open roles are filled through employee referrals or Sun Life career website

Are DIVERSE

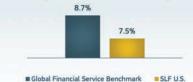
of our Vice Presidents and above are women

of our employees are Millennials



Average years of service at Sun Life for SLF U.S. VPs and above

Voluntary turnover below industry average(2)



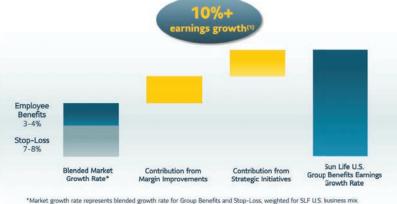
SUN LIFE FINANCIAL



(1) 2018 Willis Towers Watson Engagement Survey Report (2) Willis Towers Watson HCM Metrics Survey External Benchmarks

DRIVING DOUBLE DIGIT EARNINGS GROWTH IN GROUP BENEFITS(1)

Increasing Group Benefits Target After-tax Profit Margin^{(1),(2)}



U.S. Group Benefits target after-tax profit margin

SUN LIFE FINANCIAL



(1) See "Forward-looking Statements" in the appendix
(2) Represents a Non-IFRS financial measure. See "Non-IFFS Financial Measures" in the appendix

INVESTOR DAY 2019

KEY MESSAGES



Significant improvements in profitability have been driven by growth, loss ratio improvements, expense management and progress on integration



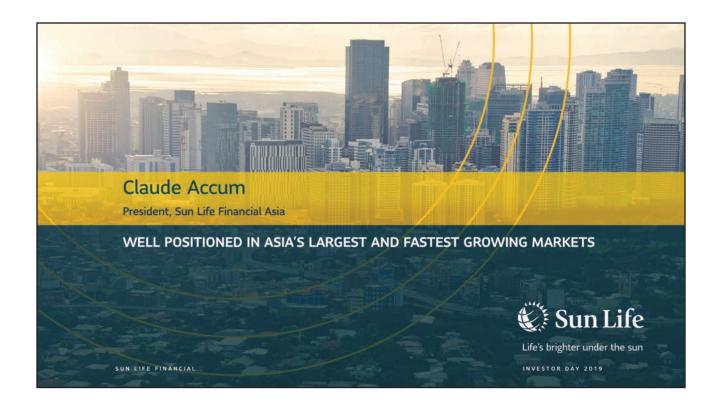
Future growth will be fueled by continued execution of our core Group Benefits businesses, helping Clients fill coverage gaps, and by expanding our leading Stop-Loss and FullScopeRMS businesses(1)



Focus on Digital, Data & Analytics will personalize, simplify and speed Client interactions through the digital Maxwell Health platform



Growth, strategic initiatives, improved performance, and efficiency will drive continued margin improvement and earnings growth above market rates(1)



KEY MESSAGES



Established in many of Asia's largest and fastest growing markets with attractive fundamentals to support double-digit growth



Proven track record of success evidenced by our strong financial results



Focus on outcomes for Clients to support business growth

- Continued focus on distribution excellence, driving both quality and reach
- Leveraging Digital, Data & Analytics to transform our operations and the way we do business
- · Powered by a highly engaged, energetic workforce led by strong local leadership

OUR MARKETS IN ASIA HAVE ATTRACTIVE FUNDAMENTALS

Global Growth in Insurance Penetration and Wealth Creation will be Powered by Asia's Expanding Middle Class

~90% of the next billion entrants into the middle class will be in Asia(1)

OUR 7 MARKETS MAKE UP

WITH GDP(2) GROWTH

Global Middle Class Spending(1)



ex. Mature markets(2)

Life premiums of Asia-Pacific ex. Mature markets(2)

Well-positioned in India, one of the world's most underpenetrated mutual fund markets Opportunities for Hong Kong and China to benefit from opening up of the Greater Bay Area, with total population of 70 million and GDP comparable to Canada(3)

Unique access to Hong Kong & Singapore's ultra-high-net-worth Clients through our International insurance business

SUN LIFE FINANCIAL



- (1) The Unprecedented Expansion of the Global Middle Class: An Update, Feb 2017, Brookings, Homi Kharas (2) Sigma #3, 2018, Swiss Re Institute. Mature markets include Japan, Korea and Taiwan (3) https://www.bayarea.gov.hk/en/about/overview.html

INVESTOR DAY 2019

WE ARE WELL-POSITIONED TO CAPTURE GROWTH OPPORTUNITIES

Over 20 million Clients Across Asia

- PHILIPPINES .
- #1 ranked insurance(1) company for 7 years in a row
 - 3rd largest mutual fund(2) provider based on AUM
 - MALAYSIA



- 3rd in Bancassurance⁽⁵⁾; newly established Agency channel in 2018
- First-of-its-kind telco distribution through **U** Mobile
- INDONESIA



- 9th in Agency(7)
- Sun Life Indonesia has market share of 3.1%, up from 1.9% a year ago
- VIETNAM



- #12 in Agency(10)
- Sun Life Vietnam grew at 40% vs industry growth of 30%⁽¹¹⁾

- HONG KONG
 - Insurance: 7th in Agency(3)
 - largest MPF based on net inflows, #4 based on AUM(4)
 - CHINA
- Insurance: 8th among foreign JVs(6) Surpassed 9,000 advisors, 70% year-on
 - year growth
- INDIA
- Insurance: 8th in individual insurance and 4th
- largest mutual fund provider in the country based on AUM(9)

INTERNATIONAL



A leader in high-net-worth insurance Integrated SLF International as part of Sun Life Asia in 2018







ACHIEVING EXCELLENCE ACROSS ALL DISTRIBUTION PLATFORMS...

Driving Quality and Reach Through a Multi-channel Approach



Build MRA as a meaningful career purpose – especially for new advisors

Sun Elite – developing a team of elite advisors and agency leaders in Asia

Brighter Gen – building an enthusiastic, digitally-savvy & sustainable young community of advisors

SUN LIFE FINANCIAL

Bancassurance

We have strong bank partners in 5 markets, and bancassurance sales have grown at a CAGR of 25% since 2014.











Broker

Providing insurance solutions to Clients through Financial Intermediaries, especially in Hong Kong and China.

Providing International Brokers with insight, solutions and support to serve and retain their high-net-worth

e-Distribution

Reaching new customer segments through digital partnerships with telcos and fintech companies.





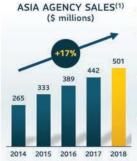




INVESTOR DAY 2019

...WITH A STRONG FOCUS ON OUTCOMES

Agency: Developing a quality agency force in every market



- Over 1,300 MDRT qualifiers, nearly doubled in 3 years
- Expanding agency forces while maintaining **high productivity**, driven by the use of **digital** distribution tools
- Award-winning agency training program in **Hong Kong** achieved 42% growth in sales and 25% growth in headcount in 2018
- Established Agency force in Malaysia in partnership with CIMB Principal Asset Management

Note: Based on 2018 MDRT Association Company Statistics and internal analysis.

Over 100,000+ advisors in Asia

Bancassurance: focused on bringing distribution excellence to quality partners



Partnership with Rizal Commercial Banking Corp., a Top 10 bank in the country

Exclusive distribution agreement with CIMB Bank, Malaysia's 2nd largest bank

Partnership with CIMB Niaga, the 5th largest bank in the country

Bancassurance partnerships include Top 3 banks in China

More than quadrupled bancassurance sales after deepened relationship with **HDFC Bank**

SUN LIFE FINANCIAL



(1) Represents a Non-IFRS financial measure. See "Non-IFRS Financial Measures" in the appendix INVESTOR DAY 2019

REACHING MORE CLIENTS WITH A BALANCED PRODUCT SUITE

Our product strategy is Client-centric Develop products through Client insights Focused on improving speed-to-market Continue to introduce innovative products and solutions to differentiate our offering Focus on H&A to balance our portfolio in each of our markets **VNB** by Line of Business 2014 2018 Health & Accident Investment linked

Helping Clients live healthier lives

- Philippines GoWell online wellness community including premium content for H&A Critical Illness policy holders
- Malaysia launched the innovative wellness app SunActiv that rewards Clients for healthy behavior
- China mobile platform to increase interaction with prospective Clients through charity walks
- Hong Kong Diabetes care program enables Clients to self-manage diabetes, with premium reduction for improved





SUN LIFE FINANCIAL

Savings & Protection



INVESTOR DAY 2019

ADVANCING DIGITAL CAPABILITIES FOR A SEAMLESS CLIENT **EXPERIENCE**



Client Mobile app and Advisor platforms enhancements to improve experience and meet them where they are



24hr Claim payment turnaround in HK

3 0 0

100% Advisor adoption in PH, ID and HK



SunSMART – our digital Point-of-Sales tool increases the professionalism and productivity of our Advisors



Leveraging Robotic Automation and Virtual Assistants to improve Client experience and drive efficiencies

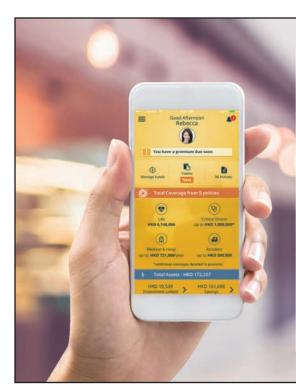


Bots in Asia, automating 40 processes

5K+ Employee Hours saved

150K+ Business transactions processed





Hong Kong Client App

Family coverages summary - on Dashboard

View your policies and coverage of your whole family on one page

Push Notification - Premium due alert

Receive a heads-up of the premium due dates of all your plans and policies

Investment-linked fund management

Keep abreast of the fund prices and change your investment options or future premium allocation anytime, anywhere to grasp every investment opportunity

eClaims - Straight Through Process

For Accident or Hospitalization & Surgical claims, you may now fill out forms and submit documents all in one go

eClaims Payment Options - FPS

Faster Payment System allows Client to receive claims within 24 hours

HARNESSING THE POWER OF DATA & ANALYTICS

To Be More Personal, Proactive, and Predictive



SunPredict models to define product strategy and identify proactive Client contact opportunities





Sun Life Malaysia: Salam, Biarlah kami membantu anda bersedia secara rohani & kewangan utk mencapai aspirasi Haji anda! Hubungi 1300885055 utk pertanyaan.

35%+

More take up from 'high propensity' Clients identified from machine learning model 500±

Clients take up a Next Best Offer per month +3pt

Improvement to Asia Client Index +15%

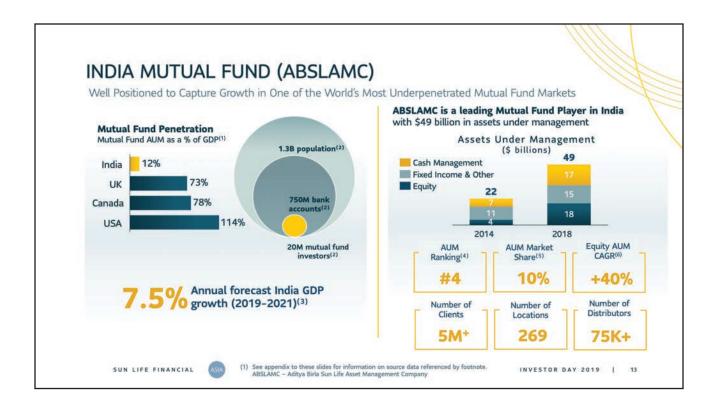
Persistency uplift in Malaysia +6%

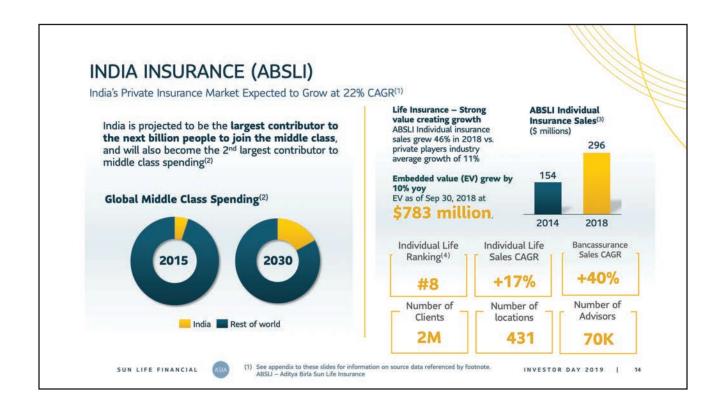
Increase in satisfied Clients

SUN LIFE FINANCIAL



INVESTOR DAY 2019





REACHING BEYOND OUR EXISTING MARKET SEGMENTS

Leverage International's Expertise to Penetrate Untapped Onshore HNW









· Leverage capability and expertise of International to capture growth



Providing Distribution Partners with insight, solutions and support to serve and retain their **HNW Clients**

- Large case underwriting expertise in a tax and capital efficient environment
- Over 20 years of distribution experience through global Private Banks and International Brokers
- Broader HNW product suite that is consistent across the region, available through both SLFI and the domestic entities
- Stronger Sun Life HNW brand through one unified marketing and branding appearance for all Clients and
- Best-in-class Client service with consistent due diligence and operational standards, and local language capabilities



(1) Capgemini Financial Services Analysis, 2018

INVESTOR DAY 2019 | 15

PEOPLE AND CULTURE UNDERPIN OUR SUCCESS

Our People are ENGAGED

Sun Life Asia

2018 Engagement Index

81%

Financial Services Industry Average(1)

Our People are COMMITTED



■ Financial Services Industry ■ Sun Life Financial

Average years of service at Sun Life for Asia **Country Presidents:**

Our People are DIVERSE

Focusing on gender balance in our management





of our Executive Team are of Asian heritage

generations and multiple cultures across Asia

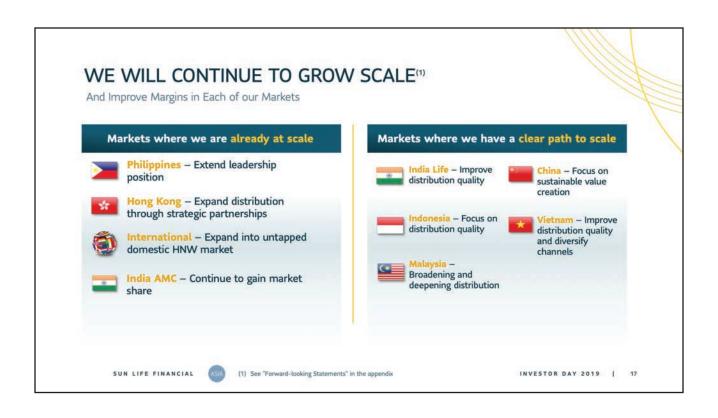
SUN LIFE FINANCIAL

Voluntary turnover



(1) Willis Towers Watson Engagement Survey Norm (2) Industry voluntary turnover as of Q4 2018, Willis Towers Watson

INVESTOR DAY 2019





KEY MESSAGES



Established in many of Asia's largest and fastest growing markets with attractive fundamentals to support double-digit growth



Proven track record of success evidenced by our strong financial results



Focus on outcomes for Clients to support business growth

- · Continued focus on distribution excellence, driving both quality and reach
- · Leveraging Digital, Data & Analytics to transform our operations and the way we do business
- · Powered by a highly engaged, energetic workforce led by strong local leadership

SUN LIFE FINANCIAL

INVESTOR DAY 2019

APPENDIX

Source Information for Selected Slides

WE ARE WELL-POSITIONED TO CAPTURE GROWTH OPPORTUNITIES

- WE ARE WELL-POSITIONED TO CAPTURE GROWTH OPPORTUNITIES

 (1) Ranking for Sun Life of Canada (Philippines). Insurance Commission of the Philippines, Premium Income of Life Insurance Companies, 2017

 (2) Philippine Investment Funds Association, based on December 2018 ending assets under management

 (3) Insurance Authority of Hong Kong, Provisional Statistics on Hong Kong Long Term Insurance Business, based on 2018 annualized first year premiums

 (4) Mercer MPP Report (as at December 31, 2018)

 (5) Life Insurance Association of Malaysia, Insurance Services Malaysia Berhad; Based on 2018 annualized first year premium for conventional and Takaful business

 (6) China Insurance Regulatory Commission, based on gross premiums for December 2018 year to date (excluding universal and variable universal life insurance deposits and pension companies)

 (7) Indonesia Life Insurance Association industry report, based on 2018 first year premiums

 (8) Insurance Regulatory Authority of India, based on 2018 first year premiums among private players on calendar year basis

 (9) Association of Mutual Enuds in India, based on average assets under management for the quarter ended at December 31, 2018

 (10) December 2018 year to date annualized first year premiums, based on data shared among Vietnam industry players

 (11) December 2018 year to date annualized first year premiums, based on data shared among Vietnam industry players

AND WE'RE GROWING FASTER THAN OUR COMPETITORS

AND WE RE GROWING PASIER I HAN OUR COMPETITIONS

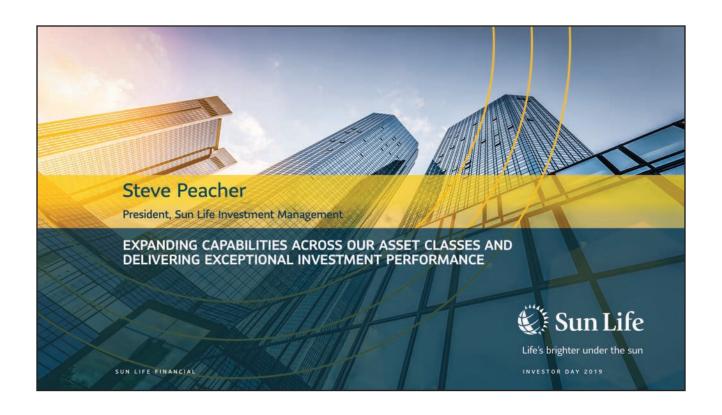
(1) Peer group includes AIA, Aviva, AXA, Great Eastern, Manulife and Prudential plc. The following net income measures were used for each of the competitors in the data set. Sun Life Asia: underlying earnings excluding Sun Life International; AIA: Operating profit after-tax attributable to shareholders, Aviva: Asia operating profit from life insurance operations; AXA: Life & Savings segment underlying earnings. For 2016 onwards, segments include Hong Kong, SE Asia, India and China; Great Eastern: After-tax profit attributable to shareholders, adjusted for impasiale of investments and subsidiaries, Manulifer. Asia core earnings, Core earnings from Asia WAM were added in 2018 for comparison purposes. Pru plc: IFRS pre-tax operating profit for Asia insurance and wealth businesses, excluding Taiwan, Korea and non-recurrent items. For all companies, mature markets such as Japan, Taiwan and Korea have been excluded where information is available to facilitate comparison.

INDIA MUTUAL FUND (ABSLAMC)

- (1) Bloomberg, as of April 2018
 (2) Reserve Bank of India, Association of Mutual Funds in India, and ABSLAMC research
 (3) World Bank
 (4) Association of Mutual Funds in India, based on average assets under management for the quarter ended at December 31, 2018
 (5) Association of Mutual Funds in India, based on average assets under management for the quarter ended at December 31, 2018
 (6) CAGR is calculated based on Equity AUM in INR (ie local currency basis)

INDIA INSURANCE (ABSLI)

- (1) JM Financial estimates, 3 year CAGR
 (2) The unprecedented expansion of the global middle class: an update, Feb 2017, Brookings, Homi Kharas
 (3) Sales converted to Canadian dollars using annual average rate of 0.01810 in 2014 and 0.01898 in 2018
 (4) Insurance Regulatory Authority of India, based on 2018 first year premiums among private players on calendar year basis

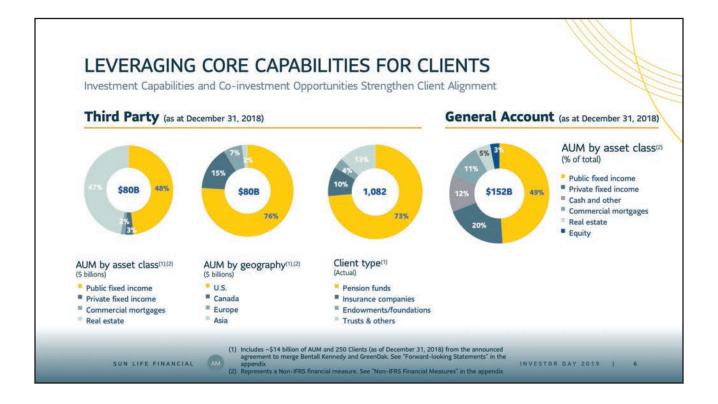


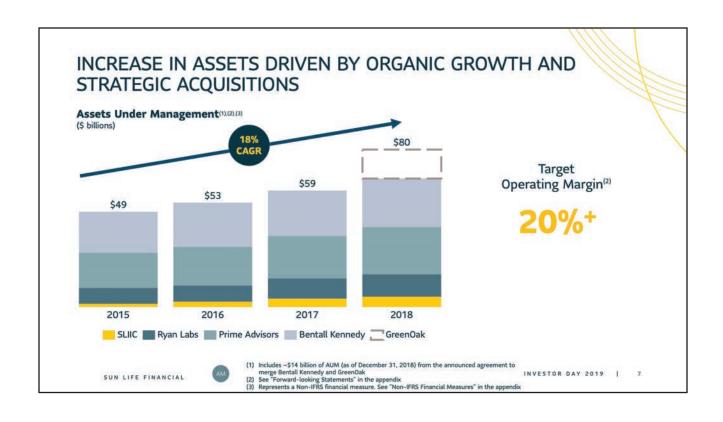


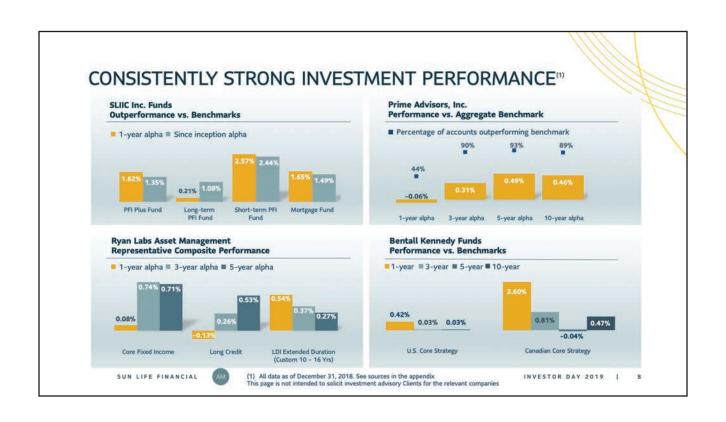
OUR TARGET MARKETS CONTINUE TO GROW WITH **FAVOURABLE MARKET TRENDS Growth of Corporate Alternatives Outsourced Insurance LDI Assets and Allocations** (US\$ billions) **Fixed Income Allocations Assets Growth** Assets (US\$ trillions) (US\$ trillions) 25 \$120 60% 50% 16 45% 14 \$100 40% 12 35% 40% \$80 30% 1.5 \$60 30% 25% 20% \$40 20% 15% 10% 0.5 \$20 10% 5% \$0 0% 2012 2018 2008 2017 2017 2024F Source and projections: Cerulli Associates "U.S. Insurance General Accounts 2018: Targeting Institutional Investment Opportunities"; Source: Pensions & Investments Top1000 Largest Plan Sponsor survey Source: Pensions & Investments Top 1000 Largest Plan Sponsor survey. Includes U.S. and global/international fixed income allocations. Top 200 DB Plans as at Sept 30 *Projection Source and projections: Pregin November 2018 SUN LIFE FINANCIAL (1) Compound Annual Growth Rate INVESTOR DAY 2019











CONTINUED FOCUS ON KEY SUCCESS FACTORS TO DRIVE GROWTH



PERFORMANCE

Outstanding investment performance and Client service



CAPABILITIES

Broad set of yieldoriented investment capabilities that can be used alone or in concert



DISTRIBUTION

Sales efforts organized to bring our complete solution set to Clients



SCALE

Organized for scale and growth through a cohesive operating platform



GROWTH

Increases in AUM, revenue and income

SUN LIFE FINANCIAL



INVESTOR DAY 2019

.

KEY MESSAGES



Institutional demand for liability-driven investing, alternative fixed income and real estate is strong and growing



Consistently adding value through exceptional investment performance across all our solutions and outstanding Client service



Expanding capabilities across our asset classes and Client base



Sun Life is recognized as a good owner of asset managers

SUN LIFE FINANCIAL

INVESTOR DAY 2019

10

APPENDIX

Important information related to this presentation
This presentation is intended for institutional investors only. It is not for retail use or distribution to individual investors. The information in this presentation is not intended to provide specific financial, tax, investment, insurance, legal or accounting advice and should not be relied upon and does not constitute a specific offer to buy and/or sell securities, insurance or investment services. Investors should consult with their professional advisors before acting upon any information contained in this presentation.

The Sun Life Investment Management group of institutional investment management companies comprises Bentall Kennedy Group in North America, Prime Advisors, Inc., Ryan Labs Asset Management Inc. and Sun Life Institutional Investments (Canada) Inc. in Canada. Sun Life Investment Management also includes the investment division of Sun Life Assurance Company of Canada. References to Sun Life Investment Management in this presentation includes the investment activities performed by Sun Life Assurance Company of Canada's investment team(s) and may include portfolio management and other services provided by the investment teams of each of these listed affiliates.

Unless otherwise stated, all figures and estimates provided have been sourced internally and are as of December 31, 2018. Unless otherwise noted, all references to "\$" are in Canadian dollars.

This presentation may present materials or statements which reflect expectations or forecasts of future events. Such forward-looking statements are speculative in nature and may be subject to risks, uncertainties and assumptions and actual results which could differ significantly from the statements. As such, do not place undue reliance upon such forward-looking statements. All opinions and commentary are subject to change without notice and are provided in good faith without legal responsibility. Unless otherwise stated, all figures and estimates provided have been sourced internally and are current as at the date of the presentation unless separately stated. All data is subject to change.

No part of this material may, without Sun Life Investment Management's prior written consent, be (i) copied, photocopied or duplicated in any form, by any means, or (ii) distributed to any person that is not an employee, officer, director, or authorized agent of the recipient.

Sources for Slide 8: Consistently Strong Investment Performance

SLIIC PFI Plus fund Long Term PFI Fund Short Term PFI fund Mortgage fund

Ryan Labs Core Fixed Income

Long Credit LDI Extended Duration

Bentall Kennedy U.S. Core strategy Canadian Core Strategy Prime Advisors

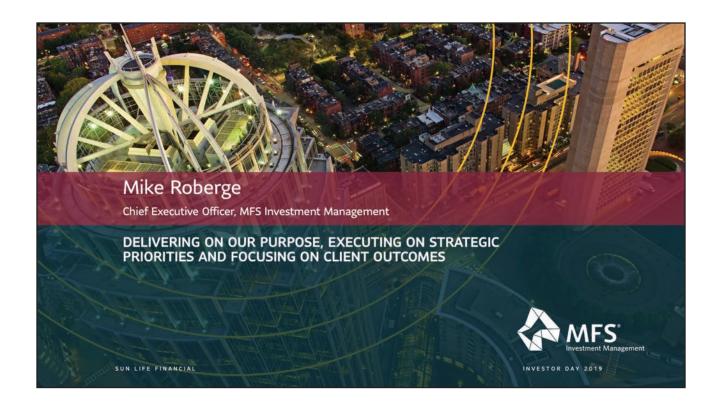
Benchmark
FTSE TMX Canada All Corporate Bond Index
FTSE TMX Canada Long Term Bond Index
FTSE TMX Canada Short Term Corporate Bond Index
FTSE TMX Canada Short-Term Corporate Bond Index
60% FTSE TMX Canada Short-Term Overall Bond Index + 40% FTSE TMX Canada Mid-Term Overall Bond Index

BC Aggregate Index (Bloomberg Barclays US Aggregate Bond Index) BC Credit Long Index (Bloomberg Barclays U.S. Long Credit Index) Custom Liability Index (10 to 15 years)

NCREIF Fund Index – Open End Diversified Core Equity (NFI-ODCE) CPI + 4%

Custom benchmarks

SUN LIFE FINANCIAL INVESTOR DAY 2019 | 11



KEY MESSAGES



Proven track record of success and a significant source of revenue and net income opportunity



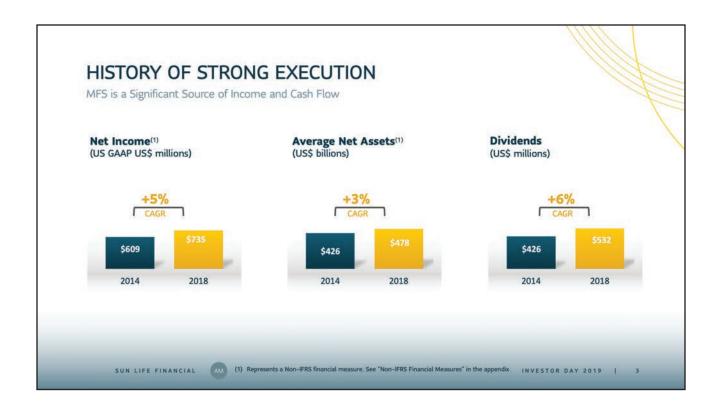
MFS is differentiated in its ability to deliver consistent long-term investment returns

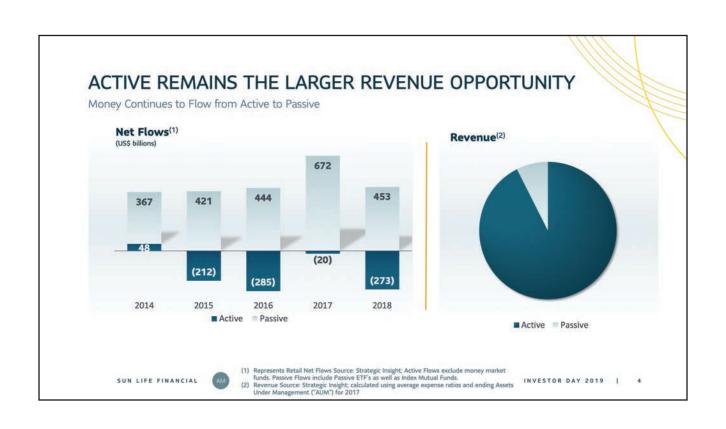


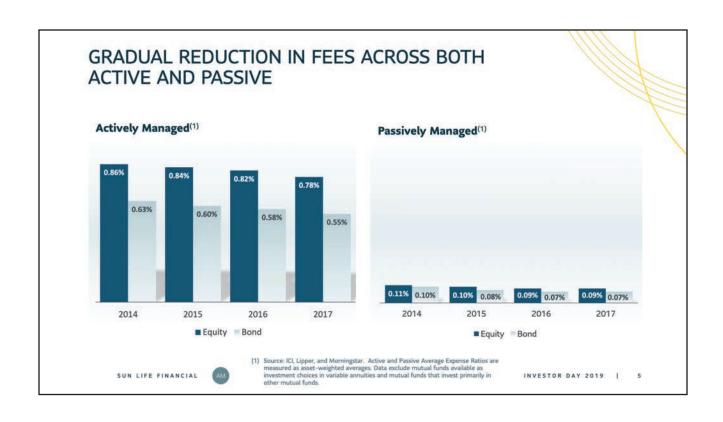
MFS has been making solid progress on strategic initiatives

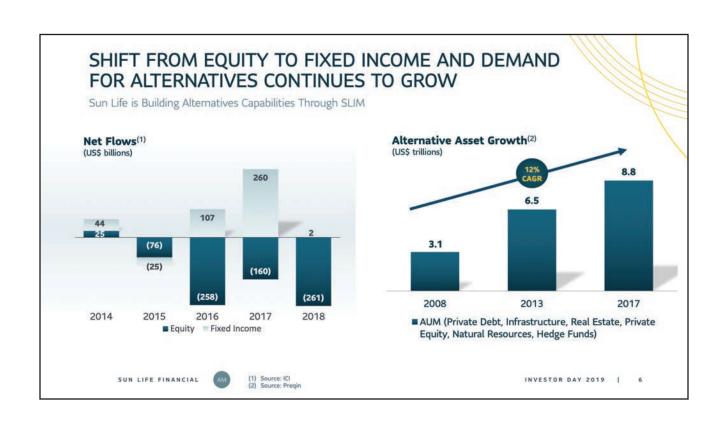


MFS is a **strong financial contributor** to Sun Life and a **top quartile asset manager** in terms of operating margin⁽¹⁾













WORLD CLASS **DISTRIBUTION PLATFORM**

Starting from a Position of Strength

- World's largest sovereign wealth funds
- World's largest pension funds
- On all 20 of the industry's top 20 U.S. retail dealer platforms
- Top 10 brand awareness amongst U.S. retail managers
- Non-U.S. retail distribution through 17 of the top 20 European banks

SUN LIFE FINANCIAL



INVESTOR DAY 2019

CLIENT ALIGNMENT

Rooted in our Belief That Taking the Long View is the Right Thing to Do for our Clients



Transforming global distribution -US\$100M in technology spend(1)





Aligning where it matters the most

Investor insights - Formed the **Investment Solutions Group**





Achieve Client Alignment Vision by partnering with Clients and Partners

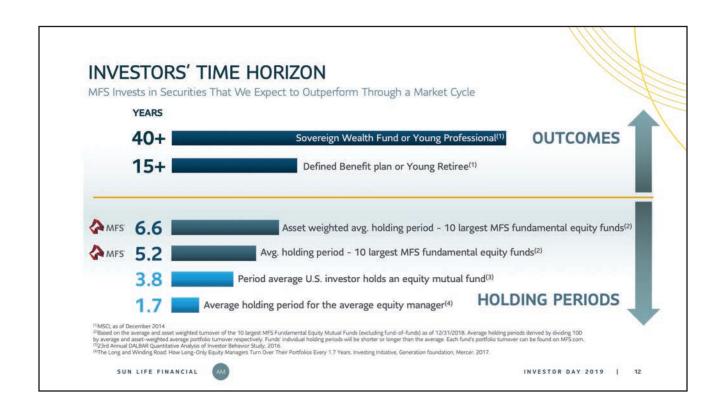
SUN LIFE FINANCIAL



(1) Over a 5-year period

INVESTOR DAY 2019 | 10





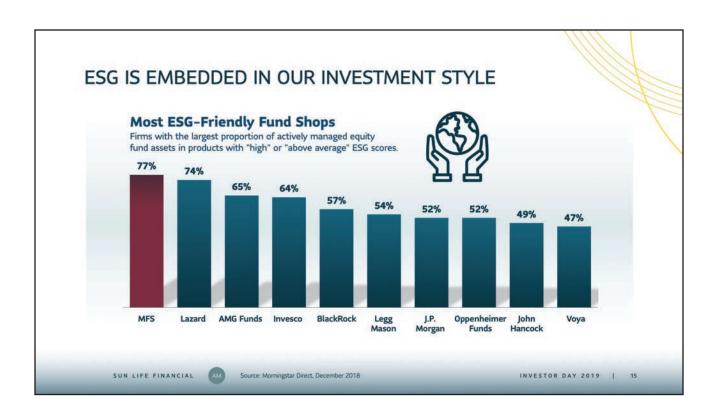


ALIGNING WITH CLIENTS ON CAPACITY

Disciplined Approach to Help Preserve Alpha for Existing Clients

CLIENTS	Preserving alpha-generating capacity for Clients is paramount
RISK	Risk measure evaluated in the semi-annual risk process
COMPREHENSIVE METHODOLOGY	Includes quantitative model, qualitative input and non-portfolio considerations
INCENTIVES	Portfolio Managers are not paid on asset growth
TRACK RECORD	MFS has a strong track record of closing strategies to protect Clients' interests
CAPACITY ESTIMATES	Always a range and never a single number





INDUSTRY LEADING PRI SCORES

Signatory of:

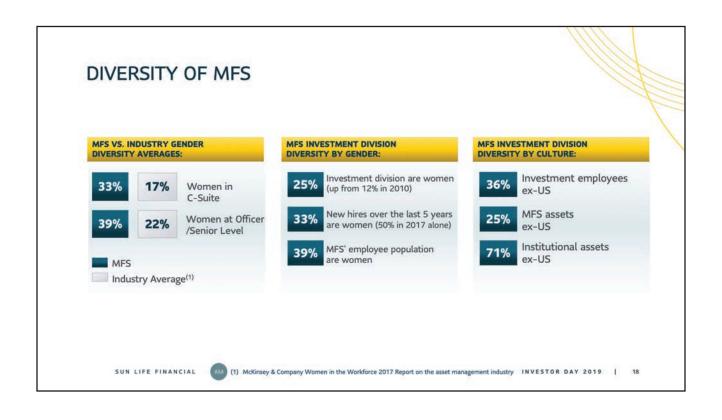


	20	018	20	017	2016	
MODULE	MFS	MEDIAN	MFS	MEDIAN	MFS	MEDIAN
Strategy and Governance	A+	Α	A+	Α	Α	В
Listed Equity - Incorporation	A+	В	Α	Α	Α	Α
Listed Equity - Active Ownership	Α	В	Α	В	Α	В
Fixed Income - SSA	A+	В	Α	В	Α	С
Fixed Income - Corporate Financial	А	В	В	В	В	С
Fixed Income - Corporate Non-Financial	А	В	В	В	В	С
Fixed Income - Securitized	Α	С	В	E	В	E

Source: PRI 2018 Signatory Assessment Report







INVESTMENT PERFORMANCE REMAINS STRONG AGAINST PEERS...

% of MFS Funds' Class A Share Assets ranked in the top half of their Lipper category	1 yr.	3 yrs.	5 yrs.	10 yrs
All Funds	70%	78%	79%	94%
Fixed-Income Funds	61%	66%	59%	86%
Global & International Equity Funds	99%	100%	91%	91%
Domestic Equity Funds	66%	77%	83%	97%
All Funds in the bottom quartile	5%	1%	4%	3%

Data is as of December 31, 2018.

Lipper rankings do not take into account sales charges and are based on historical total returns, which are not indicative of future results. Note that rankings are based on the MFS A share class as compared to performance of all share classes and sales load types as reported by Lipper in a particular classification.

Excludes Closed-End, Money Market, VIT, and Offshore funds. The MFS Institutional Large Cap Value Fund and the MFS Institutional International Equity Fund are included in the Domestic Equity and Global Equity sections, respectively.

Past performance is no guarantee of future results.

SUN LIFE FINANCIAL AM



INVESTOR DAY 2019

...

...AND IS A LEADER IN LONG-TERM PERFORMANCE...



Barron's rankings of MFS Family of Funds (based on performance as of 12/31/18 for 2018) 10-Year # 8 OUT OF 49 5-Year # 9 OUT OF 55 1-Year # 12 OUT OF 55 Source. Barron's, "Best Fund Families of 2018," March 8, 2019 Barron's rankings are based on asset-weighted returns in five categories — US equity funds (encluding international and global portfolios), mixed equity funds (which invest in stocks, bonds and other securities), trabel funds, and trace-exempt funds — as calculated by Lipper. Barron's did not include sales charges in calculating returns. Each funds return was measured against those of all funds in its Lipper category, resulting in a percentile ranking which was then weighted by asset size, relative to the fund family's other assets in its general classification. To qualify for Lipper/Parron's Fund have had at least there funds in Lipper's general three funds in Lipper's general equity. The rankings as general equity. The rankings and one national tax-exempt bond fund. Beginning in 2017, previously-excluded single-section and country equity funds are factored into the rankings as general equity. The rankings exclude all passes size index funds, including pure index, enhanced index, and index-based, but include actively managed ETFs and so called smart-beta ETFs, which are passively managed but created from active strategies.



...WHERE IT BEAT PASSIVE BENCHMARKS

10 year Rolling Performance (1998 - 2018) 1-month roll-forwards

	COMPOSITE	BENCHMARK	AVG EXCESS RETURNS*	% OF PERIODS OUTPERFORMING
5 largest	MFS Large Cap Value Equity	Russell 1000 Value - Total Return	1.47	99%
strategies,	MFS Global Equity	MSCI The World Index - Net Return	2.95	100%
representing almost 50%	MFS International Value Equity	MSCI EAFE Value - Net Return	4.96	100%
of MFS total	MFS Growth Equity	Russell 1000 Growth - Total Return	1.02	89%
assets	MFS International Equity	MSCI EAFE - Net Return	2.40	100%

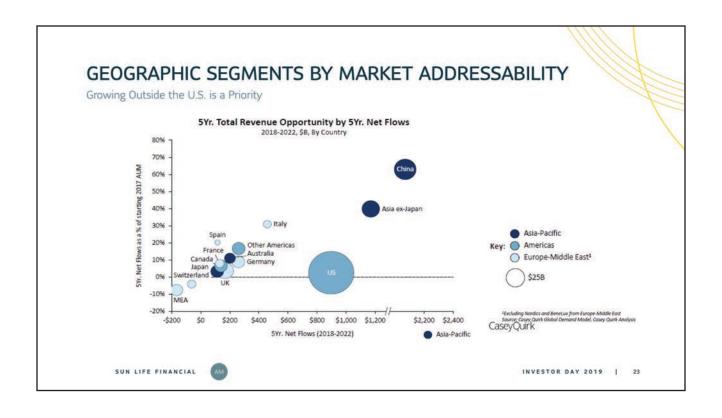
*Rolling Excess Returns Net of fees as of 12/31/2018, 121 total periods
Rolling Excess Returns Net of fees as of 12/31/2018, 121 total periods
Rolling Average Excess Returns Gross of fees MFS Large Cap Value Equity 2.11, MFS Global Equity 3.80, MFS International Value Equity 5.35, MFS Growth Equity 1.78, MFS International Equity 3.26
Source: Benchmark performance from SPAR FactSet Research Systems Inc. It is not possible to invest directly in an index. Please see performance methodology and composite report in appendix for
performance and other information.
Past performance is not a relable indicator for future results. All financial investments involve an element of risk. The value of investments may rise and fall so you may get back less than originally
invested. Investors should consider the risks, including lower returns, related to currency movements between their investing currency and the portfolio's base currency, if different.
Past performance is no guarantee of future results.

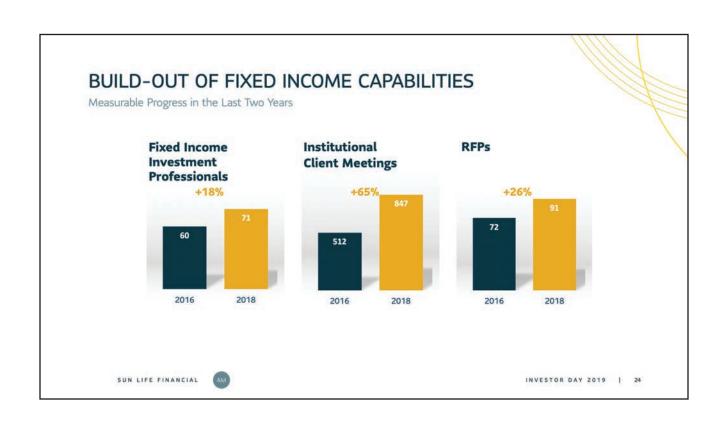
SUN LIFE FINANCIAL



INVESTOR DAY 2019 | 21







GAINING AN ADVANTAGE THROUGH BIG DATA/TECHNOLOGY

Employ Data Analytics to Drive Better Client Outcomes



- Artificial intelligence
- Digital
- **Customer Relationship** Management
- Advanced analytics



and partner with leading experts...

- Universities
- Leading consultants



to drive better business outcomes.

- Client engagement quality
- Personalized digital experience
- **Enhanced insights**
- Data privacy and protection

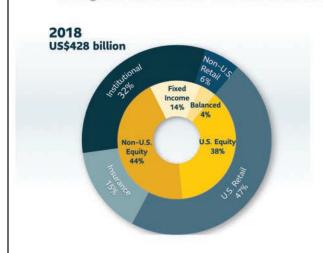
SUN LIFE FINANCIAL



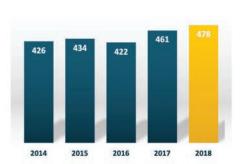
INVESTOR DAY 2019

ASSETS UNDER MANAGEMENT DIVERSIFICATION

Growing Fixed Income and Non-U.S. Retail Remain our Highest Growth Priorities



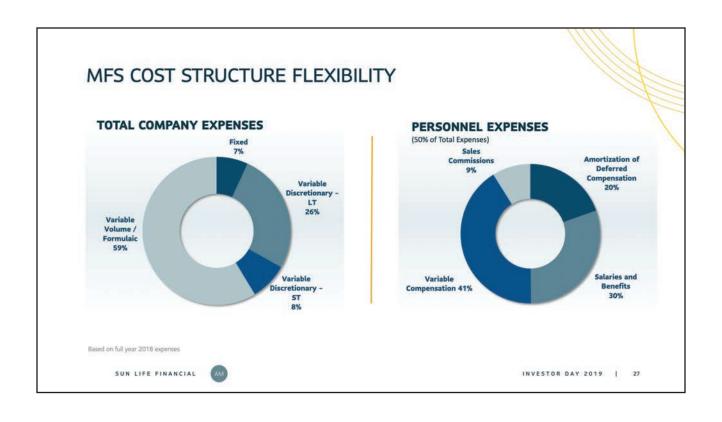
MFS Average Net Assets(1) (US\$ billions)

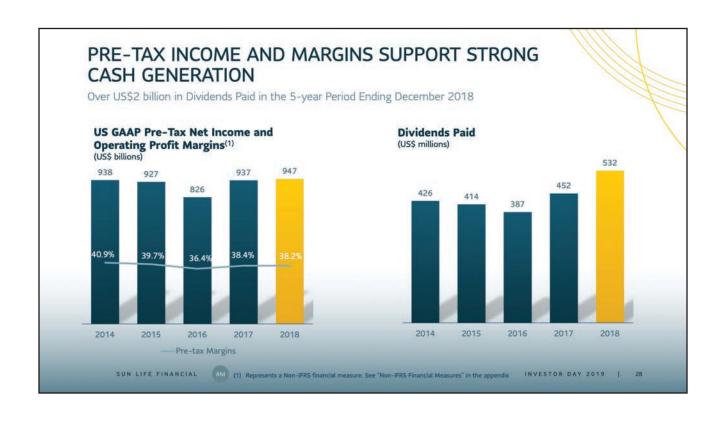


SUN LIFE FINANCIAL



(1) Represents a Non-IFRS financial measure. See "Non-IFRS Financial Measures" in the appendix INVESTOR DAY 2019





KEY MESSAGES



Proven track record of success and a significant source of revenue and net income opportunity



MFS is differentiated in its ability to deliver consistent long-term investment returns



MFS has been making solid progress on strategic initiatives



MFS is a **strong financial contributor** to Sun Life and a **top quartile asset manager** in terms of operating margin⁽¹⁾

SUN LIFE FINANCIAL

(1) 2018 McKinsey Performance Lens Global Asset Management Survey

INVESTOR DAY 2019 | 29

APPENDIX



SUN LIFE FINANCIAL

INVESTOR DAY 2019 | 30

Performance Presentation Report 2018, Q4



Composite: MFS International Equity Composite Benchmark: MSCI EAFE - Net Return Creation Date: 31-Dec-1997

Inception Date: 01-Mar-1996

Investment Objective: Seeks capital appreciation by investing proceptly in equation of companies whose primary activities to coation of the U.S. Porticious in this strategy seek companies that provide above-average, sustainable semings growth and whose stocks trade at a discount to their expected growth rate.

 Asset Breakpoints (USD)
 Fee

 For Assets Up To 50 MM
 75 bp

 For Assets From 50 MM To 100 MM
 60 bp

 For Assets Over 100 MM
 50 bp

Accounts are eligible for inclusion in the composite if they have assets greater than 2 MM USD. Accounts are included as of their first full month of performance.

	Composite a	nd Benchmark	Return %	Composite	Composite at	Standard	Deviation	Assets in Co	omposite
Period	Gross of fees	Net of fees	Benchmark	Dispersion	End of Period	Composite	Benchmark	(USD million)	%Firm
2018	-10.18	-10.91	-13,79	0.28	30	11.02	11.40	\$20,676.1	4.8
2017	28.87	27.80	25.03	0.39	32	11.48	12.00	\$25,425.9	5.2
2016	0.83	-0.02	1.00	0.35	39	12.08	12.64	\$22,090.6	5.2
2015	0.50	-0.36	-0.91	0.26	40	11.94	12.64	\$22,386.2	5.4
2014	-3.73	-4.54	-4.90	0.40	40	12.70	13.21	\$22,927.8	5.3
2013	19.88	18.88	22.78	0.92	30	10.48	16.48	\$23,003.4	5.6
2012	29.22	22.19	17.32	0.67	37	19.89	19.65	\$17,758.8	5.5
2011	-8.89	-9.55	-12.14	0.43	33	22.85	22.78	\$19,229.2	5.9
2010	11.40	10.66	7.75	0.41	23	nia	n/a	\$14,766.9	6.7
2009	35.07	34.08	31.78	1.00	36	nia	nia	\$14,512,3	7.9

restriction reports are areaster specific restricts in 1250 includes both capital appreciation and income) are net of transaction costs, withholding taxes and direct expenses, but before management frees, custody and other indirect expenses. Certain institutional accounties may be subject to favaluation as conditions warrant. Typical seguested accounts may be subject to favaluation as conditions warrant. Typical seguested accounts may be united to the proposition of the proposition o

benchmark annualized 3-year standard deviation are not examined by independent accountants.

MCC EAPE. 1 Referm.— a market capitalization-evergetion does that is designed to measure equity market performance in the developed markets, excluding the MCC EAPE. 1 Referm.— a market capitalization-evergetion does that is designed to measure equity market performance in the developed markets, excluding the MCC EAPE. 1 Refer 1



Performance Presentation Report 2018, Q4



Composite: MFS Global Equity Composite Benchmark: MSCI The World Index - Net Return Creation Date: 31-Dec-1997 Inception Date: 01-Jan-1988			Composite and Benchmark Return %		Composite	Accounts in Composite at	Annualized 3-Year Standard Deviation		Assets in Composite		
		Period	Gross of fees	Net of fees	Benchmark	Dispersion	End of Period	Composite	Benchmark	(USD million)	%Firm
		2018	492	-9.61	-0.71	0.16	51	10.64	10.53	\$30,626.6	7.2
		2017	24.96	24.04	22.40	0.32	51	10.41	10.36	\$39,086.6	8.0
Investment Objective: The primary objective is		2016	821	7,41	7.51	0.20	56	11.49	11.08	\$35,580.5	6.4
investment Objective: The primary of long-term growth of capital through inves		2015	40.60	-134	-0.87	0.21	59	11.79	10.96	\$36,559.2	8.9
quality global companies with above-ave		2014	497	4.19	4.94	0.30	- 01	11.21	10.37	\$39,916.4	9.0
nstitutional Separate Accounts Fee S	chedule	2013	29.58	26.64	26.68	0.58	62	14.05	13.73	\$36,486.5	9.3
Asset Breakpoints (USD)	Fee	2012	24.13	23.21	15.83	0.34	59	17.80	16.96	\$27,406.2	6.5
For Assets Up To 50 MM	75 bp	2011	-3.37	4.15	-5.54	0.36	59	20.87	20.44	\$21,181,9	9.5
For Assets From 50 MM To 100 MM	60 bp	2010	13.31	12.42	11.76	0.19	56	rida	nta	\$20,350.4	9.3
For Assets Over 100 MM	50 bp	2009	33.80	32.75	29.99	0.56	- 5	n/a	903	\$14,853.0	8.1

Derivative Exposure Disclosure Pertain MFS portfolios in this comp

	Number of Accounts	Exposure
Long Exposure		2.01%
Short Exposure	1 1	-2.01%

in complaine with the Critis datasetise. MES closed Equity Composite his been exemented to the provision 51-in-9588 through 31-10-oc 2017. The writisculous and proformance construction from the suitability on the suitability common and incomeny are not of transaction costs, writinoiding bases and drived expenses. Contain according management files, costs and analysis of the control of the common according to the control of the control of

SUN LIFE FINANCIAL AM



INVESTOR DAY 2019 | 32

Performance Presentation Report 2018, Q4



Composite: MFS Large Cap Value Equity Composite Benchmark: Russell 1000® Value - Total Return Period			Composite a	nd Benchmark	Return %	Composite	Accounts in Composite at	Annualized 3-Year Standard Deviation		Assets in Composite	
		Period	Gross of fees	Net of fees	Benchmark	Dispersion	End of Period	Composite	Benchmark	(USD million)	56Firm
Creation Date: 20-Feb-2001		2016	-9.37	9.67	-0.27	0.09	26	11.06	10.96	\$59,209.4	13.9
		2017	18.43	17.79	12.66	0.09	25	10.22	10.34	368,911.0	14.0
Inception Date: 01-Feb-1989		2016	34.67	14.24	17.34	0.10	25	10.91	10.93	\$56,711.0	13.8
Investment Objective: Seeks capital appreciation and reasonable income by investing primarity in a portisio of high quality and undervatued large capitatization shocks over full market cycles.		2015	0.10	0.45	-3.63	0.15	26	11.32	10.83	851,264.1	12.4
		2014	11.27	10.66	13.45	0.10	30	9.83	9.33	854,551.4	12.7
	2013	36.69	35.96	32.63	0.21	33	12.95	12.88	\$51,126.6	12.4	
		2012	17.10	16.55	17.51	0.11	33.	15.23	15.73	\$36,730.7	11.4
nstitutional Separate Accounts Fee Sche		2011	0.77	0.22	0.39	0.27	32	10.93	20.98	\$29,468.8	13.2
	Fee	2010	12.43	11.62	15.51	0.18	29-	n/a	103	\$27,127.3	12.3
	55 tip	2009	21.85	21.19	10.69	0.49	25	n/a	N/a	\$19,969.1	10.9
	45 tp 40 tp	standards. N with all the o in compliance	ert Management6 clam FS investment Manager Imposte construction re e with the GIPS standard	nent6 has been in quirements of the n. MFS Large Cap	dependently verificially standards of Value Equity Co.	ed for the periods in a firm-wide basis	1-Jan-1988 through 3 s and (2) the firm's poi	1-Dec-2017, Verticles and procedu	fication assesses res are designed	whether (1) the firm to to calculate and pres	as complie ent perform
Accounts are eligible for inclusion in the com	rposite if	performance	examination reports are	available upon re-	quest						

Accounts are eligible for inclusion in the comp they have assets greater than 2 MM USD. Ac are included as of their first fail month of perto

in consumes with the ORPS admissions. MRPS Large Cas Visina Equity Corporate has been examined for the protein of in-Fer-1988 mough. 31-Cec-2017. The windstann and proteins are selected exemptions are selected exemptions.

Total Gross-of-Ner refurms in ISDS (includes both capital appreciation and income) are need of transaction order, withholding takes and direct expenses. Due before management free, activity and other indirect expenses. Certain institutional accounts had Canadian brists subject to custody and other indirect expenses. Certain accounts may be adject to custody and other indirect expenses. Certain accounts may be adject to custody and other indirect expenses. Certain accounts are management free in the protection will be adjected to the control of the protection and accounts are provided in the protection and accounts are provided as with the territoriate. Net composite refurnish are proposed by substituting them the monthly goes interna one-freelfff of the maximum application annual separate account feel.

Net composite refurnish are proposed by substituting them the monthly goes interna one-freelfff of the maximum application annual separate account feel to the provided accounts and accounts are provided accounts. The composite of the maximum application annual separate account feel to the provided of the maximum application annual separate account feel to the provided accounts are provided to the provided accounts are provided as a provided of the provided accounts are provided as a provided of the provided accounts are provided as a provided of the provided accounts are provided as a provided of the provided accounts are provided as a provided of the provided accounts are provided accounts and accounts in the composite depth of the c

Performance Presentation Report 2018, Q4



Composite: MFS	Growth Equity Composite
Benchmark: Russ Return	ell 1000@ Growth - Total
Creation Date: 31-	Dec-1997
Inception Date: 01	-Aug-1995

Asset Breakpoints (USD)	Fee
For Assets Up To 50 MM	60 tp
For Assets From 50 MM To 100 MM	50 bp
For Assets Over 100 MM	45 bp

25000	Composite and Benchmark Return %		Composite	Accounts in Composite at		ed 3-Year Deviation	Assets in Co	omposite	
Period	Gross of fees	Net of fees	Benchmark	Dispersion	End of Period	Composite	Benchmark	(USD million)	%Firm
2018	3.28	2.66	-1.51	0.15	17	12.45	12:30	\$23,986.7	5.6
2017	31.87	31.10	30.21	0.26	16	10.93	10.69	\$23,374.7	4.8
2016	3.16	2.56	7.06	0.13	17	11.38	11.31	\$18,567.2	4.4
2015	£15	7.51	5.67	0.26	14	11.30	10.85	\$17,249.2	42
2014	964	8.90	13.05	0.15	15	10.43	9.73	\$17,576.6	4.1
2013	37.78	36.67	33.46	0.12	14	12.67	12.35	\$15,329.5	3.7
2012	18.27	17.56	15.26	0.24	10	16.45	15.66	\$9,132.6	2.6
2011	0.35	-0.30	2.64	0/3	9	16.16	18.01	\$5,647.1	-2.6
2010	10.06	16.11	16.71	nia	-0	n/a	n/a	\$3,072.8	1.4
2009	39.74	30.01	37.21	1/3	-16	N/A	1/3	\$2,801.2	1.5

Total Gross of the returns in USD (includes both capital appreciation and income) are net of transaction costs, withholding tales and direct openies. But before management less costed and other charged expenses. Certain management less costed and other sinced expenses. Certain accounts may be subject to tale valuation as conditions warrant. Typical separate accounts state 4 of 0.794 (cindos) Time (street) exchange rates; retail products with or elast betteroit for appropriate to high VMV per state calculations. The postable retains calculated to the control of the products and the control of the con

Containing legs this in a course send to leg upon designed in sensition on enveningment of the product sensition of sensition and sensition of the composite if the joint all assets greater than 5.0 MM USD and as of their third full month of the composite of the joint assets of the product use 0.0 tops. From 1-Ae-2.000 to 2-AF-62.001, the maximum institution of separate account fee charged for the product use 0.0 tops. From 1-Ae-2.000 to 2-AF-62.001, the maximum institution of separate account was 0.0 tops. From 1-Ae-2.000 to 2-AF-62.001, the maximum institution of the separate account was 0.0 tops. From 1-Ae-2.000 to 2-AF-62.001, the maximum institution of the separate account of the separate design of the separate account of the separate a

SUN LIFE FINANCIAL AM



INVESTOR DAY 2019 | 34

MFS International Equity Composite (USD)

Performance as of 31 December 2018



-	4,444								
1.43 1.25				.42	1	.93	2.31		
				1.54		1.07			.44
2018	2017	2016	2015	2014	2013	2012	2011	2010	2009
-10.18	28.87	0.83	0.50	-3.73	19.88	23.22	-8.89	11.49	35.07
-10.91	27.80	-0.02	-0.36	4.54	18.88	22.19	-9.55	10.66	34.08
-13.79	25.03	1.00	-0.81	4.90	22.78	17.32	-12.14	7.75	31.78
	2018 -10.18 -10.91	1.43 1.25 2018 2017 -10.18 28.87 -10.91 27.80	1.43 3 1.25 2 2018 2017 2016 -10.18 28.87 0.83 -10.91 27.80 -0.02	1.43 3.61 1.25 2.88 2018 2017 2016 2015 -10.18 28.87 0.83 0.50 -10.91 27.80 -0.02 -0.36	1.43 3.61 2 1.25 2.88 1 2018 2017 2016 2015 2014 -10.18 28.87 0.83 0.50 -3.73 -10.91 27.80 -0.02 -0.36 -4.54	1.43 3.61 2.42 1.25 2.88 1.54 2018 2017 2016 2015 2014 2013 -10.18 28.87 0.83 0.50 -3.73 19.88 -10.91 27.80 -0.02 -0.36 -4.54 18.88	1.43 3.61 2.42 1 1.25 2.88 1.54 1 2018 2017 2016 2015 2014 2013 2012 -10.18 28.87 0.83 0.50 -3.73 19.88 23.22 -10.91 27.80 -0.02 -0.36 -4.54 18.88 22.19	1.43 3.61 2.42 1.93 1.25 2.88 1.54 1.07 2018 2017 2016 2015 2014 2013 2012 2011 -10.18 28.87 0.83 0.50 -3.73 19.88 23.22 8.89 -10.91 27.80 -0.02 -0.36 -4.54 18.88 22.19 -9.55	1.25 2.88 1.54 1.07 1 2018 2017 2016 2015 2014 2023 2012 2011 2000 -10.18 2.887 0.83 0.50 -3.73 19.88 23.22 -8.89 11.49 -10.91 27.80 -0.02 -0.36 -4.54 18.88 22.19 -9.55 10.66

Source: MSCI. MSCI makes no express or implied warranties or representations and shall have no liability whatsoever with respect to any MSCI data contained herein. The MSCI data may not be further redistributed or used as a basis for other indices or any securities or financial groducts. This report is not approved, reviewed or produced by MSCI.

Gross performance does not reflect the deduction of investment advisory fees. Returns will be reduced by advisory fees and any other expenses incurred in the management of the account; investment advisory fees are described in Part II of theMFS institutional Advisors, Inc. Form ADV. Hypothetical lilustration of impact of fees: If USD 1,000,000 was invested and experienced a 10% annual return compounded monthly for ten years, its ending value would be USD 2,070,041.49. If an advisory fees are described in Part II of theMFS institutional Advisors, Inc. Form ADV. Hypothetical lilustration or the second of the second or the secon

SUN LIFE FINANCIAL



INVESTOR DAY 2019 | 35

APPENDIX



Forward-Looking Statements

Certain statements made in the Investor Day presentations are forward-looking statements within the meaning of certain securities laws, including the "safe harbour" provisions of the United States Private Securities Litigation Reform Act of 1995 and applicable Canadian securities legislation. Forward-looking statements made in the Investor Day presentations include, but are not limited to, statements (I) relating to our growth strategies, financial objectives, future results of operations, and strategie goals; (ii) concentrer minancial objectives; (ii) relating to productivity and expense initiatives, governing our medium-term financial objectives; (iii) relating to productivity and expense initiatives, outlook, and other business objectives; (iv) relating to the merger of Bentall Kennedy and GreenOak and our acquisition of a majority stake in the combined entity; (v) that are predictive in nature or that depend upon or refer to future events or conditions, and (v) that include words such as "achieve", "aim", "amptition", "aspiration", "assumption", "believe", "could", "estimate", "expect", "goal", "initiatives", "intend", "may", "objective", "outlook", "plan", "project", "seek", "should", "strategy", "strive", "target", "will" and similar expressions.

The forward-looking statements made in the Investor Day presentations are stated as at March 26, 2019, represent our current expectations, estimates and projections regarding future events and are not historical facts. Forward-looking statements are not a guarantee of future performance and involve assumptions and risks and uncertainties that are difficult to predict.

Future results and shareholder value may differ materially from those expressed in the forward-looking statements made in the Investor Day presentations due to, among other factors:

the assumptions and other factors set out in the Investor Day presentations;

the matters set out in the Company's 2018 annual management's discussion and analysis under Critical Accounting Policies and Estimates and Risk Management;

the risk factors set out in In SLF Inc.'s annual information form for the year ended December 31, 2018 under Risk Factors; and

other factors detailed in SLF Inc.'s annual and interim financial statements and other filings with Canadian and U.S. securities regulators, which are available for review at www.sedar.com and www.sec.gov.,

- respectively.

Medium-Term Financial Objectives

The Company's medium-term financial objectives are forward-looking non-IFRS financial measures. Our ability to achieve those objectives is dependent on our success in achieving growth initiatives and business objectives and on certain key assumptions that include: (i) no significant changes in the level of interest rates; (ii) average total equity market return of approximately 8% per annum; (iii) credit experience in line with best estimate actuarial assumptions; (iv) no significant changes in the level of our regulatory capital requirements; (v) no significant changes to our effective tax rate; (vi) no significant changes to our effective tax rate; (vi) no significant changes to our effective tax rate; (vi) no significant increase in the number of shares outstanding; (viii) other key assumptions include: no material changes to our hedging program, hedging costs that are consistent with our best estimate assumptions, no material assumption changes including updates to the economic scenario generator and no material accounting standard changes; and (viii) our best estimate actuarial assumptions used in determining our insurance and investment contract liabilities. Our underlying ROE is dependent upon capital levels and options for deployment of excess capital. Our medium-term financial objectives do not reflect the indirect effects of interest rate and equity market movements including the potential impacts on goodwill or the current valuation allowance on deferred tax assets as well as other items that may be non-operational in nature.

Our target dividend payout ratio of 40%-50% of our underlying net income assumes that economic conditions and our results will enable us to maintain our payout ratio in the target range, while maintaining a strong capital position. The declaration, amount and payment of dividends is subject to the approval of SLF Inc.'s Board of Directors and our compliance with the capital requirements in the Insurance Companies Act (Canada). Additional information on dividends is provided in SLF Inc.'s annual and interim management's discussion and analyses.

Although considered reasonable by the Company, we may not be able to achieve our medium-term financial objectives as the assumptions on which these objectives were based may prove to be inaccurate. Accordingly, our actual results could differ materially from our medium-term financial objectives. Our medium-term financial objectives do not constitute guidance.

In the Investor Day presentations, where we refer to our earnings growth objectives for each of our pillars, we use the term "earnings" to refer to underlying net income.

Peer Groups included in TSR chart

Canadian Lifecos – Manulife Financial Corporation, Great-West Life & Industrial Alliance; U.S. Insurers – Hartford Financial Services Group, Lincoln National Corporation, MetLife Inc., Principal Financial Group, Inc., Prudential Financial, Inc., Unum Group & Voya; European Lifecos – AXA SA, Prudential PLC, Allianz SE, Aviva PLC, Legal & General Group PLC, Assicurazioni Generali SpA; Asian Lifecos – AIA Group Ltd., China Life Insurance Group, Franklin Resources, Eaton Vance Corp, AllianceBernstein Holding LP, Ameriprise Financial, BlackRock, Janus Henderson Group, Invesco

INVESTOR DAY 2019

Important risk factors that could cause our assumptions and estimates, and expectations and projections to be inaccurate and our actual results or events to differ materially from those expressed in or implied by the forward-looking statements made in the Investor Day presentations, including our medium-term financial objectives, are set out below. The realization of our forward-looking statements including our ability to meet our medium-term financial objectives, essentially depends on our business performance which, in turn, is subject to many risks. Factors that could cause actual results to differ materially from expectations include, but are not limited to: credit risks - related to issuers of securities held in our investment portfolio, debtors, structured securities reinsurers, counterparties, other financial institutions and other entities; market risks - related to the performance of equity markets; changes or volatility in interest rates or credit spreads or swap spreads; real estate investments; and fluctuations in foreign currency exchange rates; insurance risks - related to policyholder behaviour, mortality experience, morbidity experience, morbidity experience, morbidity experience and longevity-product design and implementation of business strategies; changes in distribution channels or Client behaviour including risks relating to market conduct by intermediaries and agents; the impact of competition; the performance of our investments and investment portfolios managed for Clients such as segregated and mutual funds; changes in the legal or regulatory environment, including capital requirements and tax laws; the environment, environmental laws and regulations; tax matters, including estimates and judgments used in calculating taxes; our international operations, including our joint ventures; market conditions that affect our capital position or ability to raise capital; downgrades in financial strength or credit ratings; and the retain employees; legal, regulatory compliance and market conduct, i

The following risk factors are related to the merger of Bentall Kennedy and GreenOak and our acquisition of a majority stake in the combined entity that could have a material adverse effect on our forward-looking statements: (1) the ability of the parties to complete the transaction; (2) failure of the parties to obtain necessary consents and approvals or to otherwise satisfy the conditions to the completion of the transaction in a timely manner, or at all; (3) our ability to realize the finding relations of the transaction; (4) failure to effectively or efficiently reorganize the operations of Bentall Kennedy and GreenOak after the transaction has closed; and (5) the impact of the announcement of the transaction and the dedication of the Company's resources to completing the transaction on Bentall Kennedy and GreenOak. These risks all could have an impact on our business relationships (including with future and prospective employees, Clients, distributors and partners) and could have a material adverse effect on our current and future operations, financial conditions and prospects.

The Company does not undertake any obligation to update or revise its forward-looking statements to reflect events or circumstances after the date of the Investor Day presentations or to reflect the occurrence of unanticipated events, except as required by law.

INVESTOR DAY 2019

Use of Non-IFRS Financial Measures

We report certain financial information using non-IFRS financial measures, as we believe that these measures provide information that is useful to investors in understanding our performance and facilitate a comparison of our quarterly and full year results from period to period. These non-IFRS financial measures used by other companies. For certain non-IFRS financial measures, there are no directly companiable amounts under IFRS. These non-IFRS financial measures should not be viewed as alternatives to measures of financial performance determined in accordance with IFRS. Additional information concerning these non-IFRS financial measures and reconciliations to the closest IFRS measures are included in SLF inc.'s annual and interim management's discussion and analyses and the Supplementary Financial Information packages that are available on www.sunlife.com under Investors - Financial results & reports.

- Underlying net income (loss) and financial measures based on underlying net income (loss), including underlying EPS or underlying loss per share, and underlying ROE, are non-IFRS financial measures. Underlying net income (loss) removes from reported net income (loss) the impact of the following items that create volatility in our results under IFRS and when removed assist in explaining our results from period to period:

 (a) market related impacts that differ from our best estimate assumptions, which include: (i) impact of returns in equity markets, net of hedging, for which our best estimate assumptions are approximately 2% per quarter. This also includes the impact of the basis risk inherent in our hedging program, which is the difference between the return on underlying funds of products that provide benefit guarantees; (ii) the impact of changes in interest rates in the reporting period and on the value of derivative instruments used in our hedging programs including changes in credit and swap spreads, and any changes to the assumed fixed income reinvestment rates in determining the actuarial liabilities; and (iii) the impact of changes in the fair value of investment properties in the reporting period;

 (b) assumption changes and management actions, which include: (i) the impact of revisions to the methods and assumptions used in determining our liabilities for insurance contracts and investment contracts and (iii) the impact on insurance contracts and investment con
- liabilities; and (c) Other adjustments: (i) certain hedges in SLF Canada that do not qualify for hedge accounting this adjustment enhances the comparability of our net income from period to period, as it reduces volatility to the extent it will be offset over the duration of the hedges; (ii) fair value adjustments on MFS's share-based payment awards that are settled with MFS's own shares and accounted for as liabilities and measured at fair value each reporting period until they are vested, exercised and repurchased this adjustment enhances the comparability of MFS's results with publicly traded asset managers in the United States; (iii) acquisition, integration and restructuring costs (including impacts related to acquiring and integrating acquisitions); and (iv) other items that are unusual or exceptional in nature.

All factors discussed in the Investor Day presentations that impact our underlying net income are also applicable to reported net income

All EPS measures in the Investor Day presentations refer to fully diluted EPS, unless otherwise stated. Underlying EPS excludes the dilutive impact of convertible instruments.

- Management also uses the following non-IFRS financial measures:

 1. Return on equity
 2. Financial leverage ratio
 3. Dividend payout ratio
 4. Sales
 5. Value of New Business
 6. Adjusted revenue
 7. Adjusted premiums and deposits
 8. Pre-tax profit margin for SLF U.S. Group Benefits
 10. Impact of foreign exchange
 11. Assumption changes and management actions
 12. Real estate market sensitivities
 13. Other. Management also uses the following non-IFRS financial measures for which there are no comparable financial measures in IFRS: (i) ASO premium and deposit equivalents, mutual fund sales, managed fund sales, insurance sales, and total premiums and deposits; (ii) AUM, mutual fund assets, managed fund assets, other AUM, and assets under administration; (iii) the value of new business, which is used to measure the estimated lifetime profitability of new sales and is based on actuarial calculations; and (iv) assumption changes and management actions, which is a component of our sources of earnings disclosure. Sources of earnings is an alternative presentation of our Consolidated Statements of Operations that identifies and quantifies various sources of income. The Company is required to disclose its sources of earnings by its principal regulator, the Office of the Superintendent of Financial Institutions.

Reconciliation of Net Income Measures	2018	2017	2016	2015	2014
Common shareholders' reported net income (loss)	2,522	2,149	2,485	2,185	1,762
Impact of certain hedges that do not qualify for hedge accounting	5	(16)	(5)	21	(7)
Fair value adjustments on share-based payment awards at MFS	(5)	(81)	30	(9)	(125)
Acquisition, integration and restructuring	(82)	(123)	(27)	(80)	(26)
Net equity market impact	(174)	62	51	(128)	44
Net interest rate impact	(91)	(157)	34	65	(179)
Net increases (decrease) in the fair value of investment properties	77	88	22	20	12
Assumption changes and management actions / other items	(155)	(170)	45	(9)	227
Common shareholders' underlying net income (loss)	2,947	2,546	2,335	2,305	1,816

Use of Names and Logos of Third Parties

Names and logos of third parties are used for identification purposes and do not imply any relationship with, or endorsement by, them. Third party trade-marks are the property of their respective owners.

Client Index

References to "Client Index" in the Investor Day presentations are to our Client Index, which is a proprietary measurement to gauge our service delivery performance that was developed using Client ratings from a variety of Client service channels.

INVESTOR DAY 2019