## BMO Fixed Income Conference

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Treasurer and Head of Capital Planning

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#### KEY MESSAGES

Four at-scale, competitive pillars with strong growth prospects Culture change Organic investments hitting their stride Track record of disciplined capital allocation Our objective remains to become one of the best insurance and asset management companies in the world 3 Medium-term objectives are unchanged - ambitious but achievable Strong balance sheet continues under LICAT with disciplined approach to capital 4 management

## **BUSINESS OVERVIEW**



#### SUN LIFE FINANCIAL IN 2018

A \$32 billion<sup>1</sup> leading, international financial services provider... operating through a balanced and diversified model... focused on creating shareholder value now and in the future



<sup>&</sup>lt;sup>1</sup> Market capitalization (C\$), as of March 31, 2018

#### STRONG MARKET POSITIONS FOR ALL FOUR PILLARS



# A Leader in Insurance and Wealth Solutions in our Canadian home market

- Providing products and services to over 6 million Canadians
- Largest provider of benefits and pensions in the workplace
- Providing a wide range of wealth and insurance products to individuals



## A Leader in Global Asset Management

- C\$682 billion of AUM¹
- MFS is a premier global asset management firm
- Sun Life Investment Management is an institutional investment management business delivering customized liability-driven investing, alternative fixed income and real estate solutions



## A Leader in U.S. Group Benefits

- One of the market leaders in group benefits
- Providing insurance solutions to employers and employees including group life, disability, medical stop loss, dental and vision insurance products
- Also provide suite of voluntary benefits products

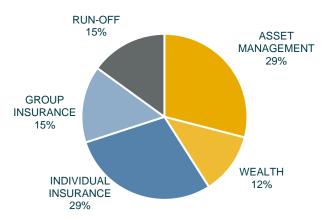


# A Leader in Asia through Distribution Excellence in Higher Growth Markets

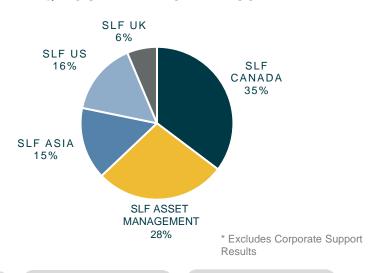
- Operating across seven markets: Philippines, Hong Kong, Indonesia, Vietnam, Malaysia, India and China
- Offering individual life and health insurance as well as asset management and group retirement products in select markets
- Among the global leaders providing life insurance solutions for high net worth Clients

#### BALANCED AND DIVERSIFIED BUSINESS

#### BUSINESS DIVERSIFICATION Q1'18 UNDERLYING NET INCOME<sup>1</sup>



## GEOGRAPHIC DIVERSIFICATION Q1'18 UNDERLYING NET INCOME1\*



No direct U.S. Variable Annuity or Long-Term Care Exposure

Relatively low market risk exposure

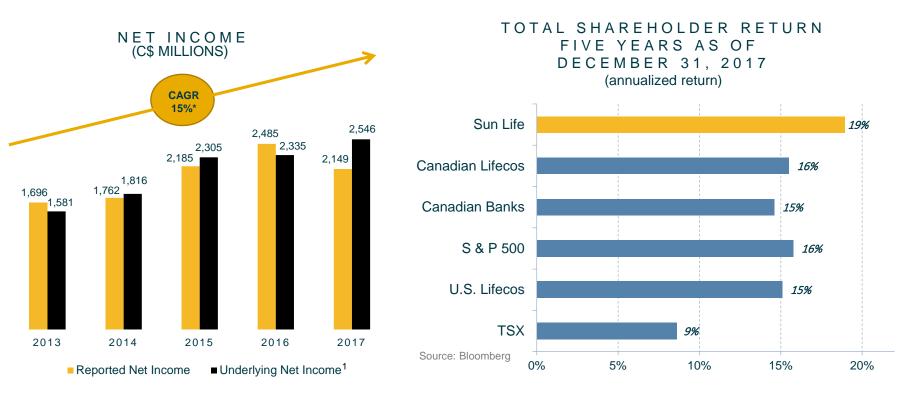
149% LICAT Ratio (SLF), \$1.7B of Holdco cash, 22.2% financial leverage ratio<sup>1</sup>

Strong risk management culture

Balanced and diversified portfolio to deliver across cycles

<sup>&</sup>lt;sup>1</sup> Represents a non-IFRS financial measure. See "Use of Non-IFRS Financial Measures" and "Reconciliation of Net Income measures" in the appendix to these slides.

#### DELIVERING VALUE TO SHAREHOLDERS



<sup>\* 5-</sup>year CAGR for underlying net income

<sup>&</sup>lt;sup>1</sup> Represents non-IFRS financial measure. For additional information see non-IFRS Financial Measures in our 2017 annual Management's Discussion and Analysis.

#### CONTINUING THE JOURNEY



Our ambition is to be ONE OF THE BEST insurance and asset management companies globally

#### CLIENT IS AT THE CENTRE OF WHAT WE DO

A growth strategy focused on high ROE and strong capital generation through leading positions in attractive markets globally



#### MEDIUM-TERM FINANCIAL OBJECTIVES<sup>1</sup>

EPS growth: 8-10% -- Underlying ROE: 12-14% -- Dividend payout ratio: 40-50%

#### DATA AND DIGITAL IN ACTION - ELLA, OUR DIGITAL BENEFITS COACH

#### Ella:

- Is present at various touchpoints
- Proactively helps plan members to take action by providing relevant and personalized tips
- Uses intelligence-based technology and analytics to recognize and adapt to each member





## CAPITAL MANAGEMENT



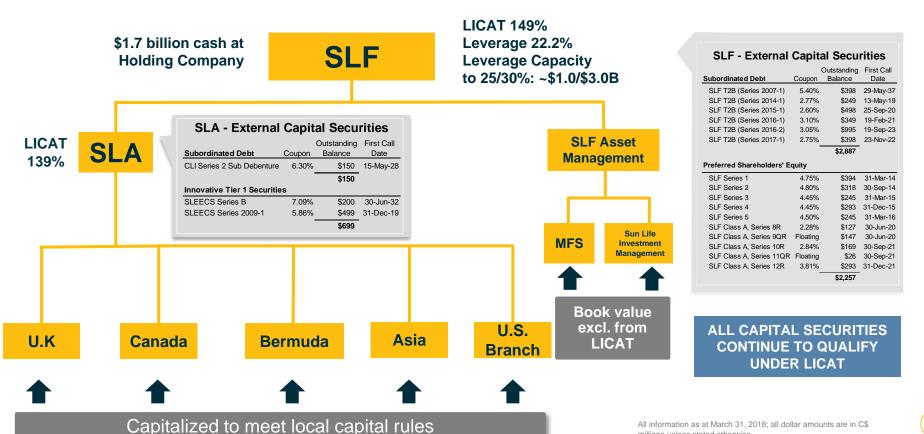
#### MANAGING EXPECTATIONS OF STAKEHOLDERS UNDER LICAT



Stakeholder	Metric	Target	LICAT
Policyholders	Capital Adequacy	SLA & SLF Capital ratios > internal targets	1
		Local Capital ratios > internal targets	$\langle \Rightarrow \rangle$
Rating Agencies	Leverage Ratio	Lower than expectations for current rating: Maintain less than 30%	$\Leftrightarrow$
	Interest Coverage	Higher than expectations for current rating: Greater than 8x	$\langle \Rightarrow \rangle$
Shareholders	Capital generation	Positive capital generation after capital support for new business and initiatives	1
	Cash generation	Positive cash generation after interest expenses and dividend payments	
	Hold Co Cash	Operating target of \$500 million	$\langle \Rightarrow \rangle$
	Dividend Payout <sup>(1)</sup>	40%-50% of underlying income	$\langle \Box \rangle$
	ROE <sup>(1)</sup>	12%-14%	$\langle \Box \rangle$
	EPS growth <sup>(1)</sup>	8%-10% per annum	$\langle \rightarrow \rangle$

<sup>(1)</sup> The objectives are forward-looking non-IFRS financial measures and are not earnings guidance. These objectives were initially provided at the 2015 Investor Day.

#### FINANCIAL FLEXIBILITY UNDER CAPITAL MODEL



#### STRONGLY CAPITALIZED UNDER NEW CAPITAL FRAMEWORK

#### AVAILABLE CAPITAL

Similar to MCCSR but with some additional adjustments and deductions to Tier 1 capital



## SURPLUS ALLOWANCE + ELIGIBLE DEPOSITS

Provisions for adverse deviation for insurance and interest risks



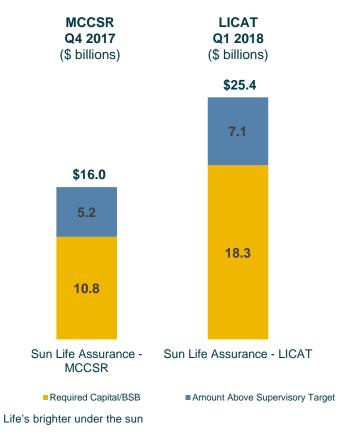
139% at SLA

#### BASE SOLVENCY BUFFER

105% of the capital required for credit, market, insurance, segregated fund and operational risks

#### LOWER CAPITAL REQUIREMENTS AT SUPERVISORY TARGET

Frees up \$1.2 billion in cash to Sun Life Financial (holdco)



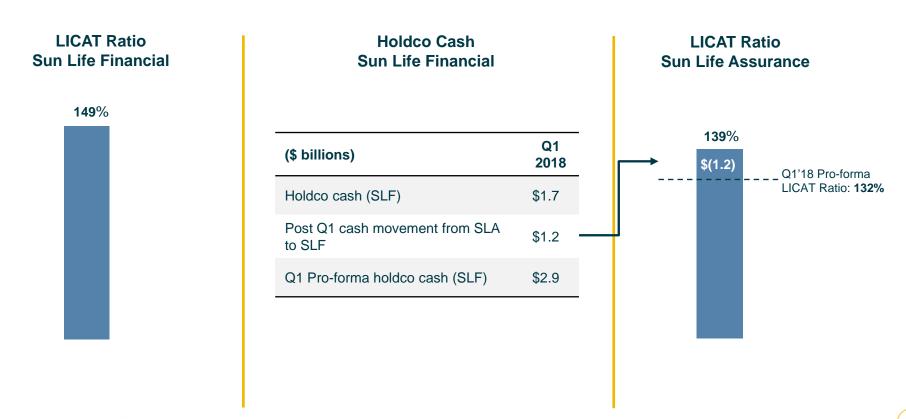
#### **Sun Life Assurance Company of Canada**

(\$ billions) MCCSR/LICAT	MCCSR Q4 2017	LICAT Q1 2018
Available Capital <sup>(1)</sup>	\$16.0	\$25.4
Required Capital <sup>(2)</sup>	\$7.2	\$18.3
Sun Life Assurance Ratio	221%	139%
OSFI Supervisory Target	150%	100%
Amount Above Supervisory Target	\$5.2	\$7.1

<sup>(1)</sup> Available Capital under LICAT includes Available Capital plus Surplus Allowance.

<sup>(2)</sup> Required Capital under LICAT is the Base Solvency Buffer.

#### IMPROVED CAPITAL AND CASH POSITION UNDER LICAT



#### INTEREST RATE & EQUITY MARKET SENSITIVITIES

#### **Sun Life Assurance Company of Canada**

Market Sensitivities <sup>(1)</sup>	Potential Impact on LICAT Ratio Q1 2018
Equity Markets	
10% increase	0.5 points
10% decrease	(0.5) points
Interest Rates	
50 basis point increase	(4) points
50 basis point decrease	3 points

1 point of LICAT (SLA) =  $^{10}$  million

<sup>(1)</sup> Sensitivities as at March 31, 2018. For important information on market risk sensitivities including key assumptions and risk factors, please refer to the Risk Management section of the Q1 2018 Management's Discussion and Analysis.

#### CONTINUING TO EXCEED EXPECTATIONS OF RATING AGENCIES

FINANCIAL LEVERAGE RATIO<sup>1</sup>



FIXED CHARGE (EBIT) COVERAGE<sup>1</sup>



#### FINANCIAL STRENGTH RATINGS

Sun Life Assurance Company of Canada	Q1'18	
Standard & Poor's	AA- <sup>2</sup>	
Moody's	Aa3	
A.M. Best	A+	
DBRS	AA(low)	

<sup>&</sup>lt;sup>1</sup> Represents a non-IFRS financial measure. See "Use of Non-IFRS Financial Measures" and

<sup>&</sup>quot;Reconciliation of Net Income measures" in the appendix to these slides.

<sup>&</sup>lt;sup>2</sup> Positive outlook

#### CONTINUED CAPITAL GENERATION PROVIDES GOOD CAPITAL FLEXIBILITY









**Funding Organic Growth** 

Dividend Payout ratio of 40-50%

**M&A Opportunities** 

**Share buybacks** 

**Strong Capital Generation** 

Capital Flexibility

- Capital deployment priorities unchanged
- Target minimum cash at the holding company of \$500 million
- Capital generation equal to or greater than \$700 million
- Cash generation largely unaffected by LICAT

## APPENDIX



#### CAPITAL CONTINUES TO QUALIFY UNDER LICAT

Operating Leverage

Tier 2

Tier 1

Tier 1

Operating Leverage Debt (C\$ millions)	Q1 2018
Debt supporting reserve financing	
Senior Debt	599
Bilateral Senior Financing <sup>1</sup>	1,905
Total Operating Leverage Debt	\$2,504

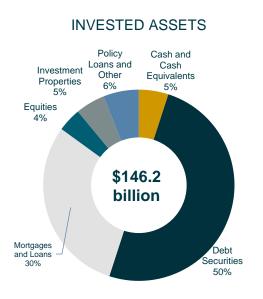
Capital (C\$ millions)	Q1 2018
Subordinated Debt	\$3,037
SLEECS (Innovative Tier 1 Securities)	699
Preferred Shareholders' Equity	2,257
Total Capital Securities	5,993
Common Shareholders' Equity and Par <sup>2</sup>	21,022
Total Capital	\$27,015
Financial Leverage Ratio 3. %	22.2%

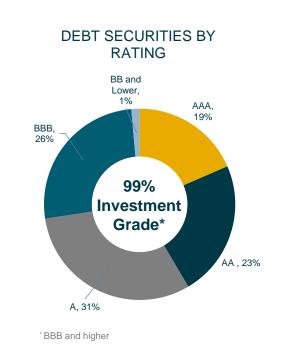
<sup>&</sup>lt;sup>1</sup> As of December 31, 2017 as disclosed in SLF Inc.'s 2017 Financial Statements.

<sup>&</sup>lt;sup>2</sup> Participating policyholders' equity and non-controlling interest.

<sup>&</sup>lt;sup>3</sup> Represents a non-IFRS financial measure. See "Use of Non-IFRS Financial Measures" and "Reconciliation of Net Income measures" in the appendix to these slides.

#### HIGH QUALITY, WELL DIVERSIFIED INVESTMENT PORTFOLIO





### COMPETITIVE ADVANTAGES

- Leading non-public portfolio with significant origination capabilities
- Strengthened real estate and commercial mortgage capabilities with Bentall Kennedy acquisition
- Deep credit research resulting in strong credit experience

Life's brighter under the sun

As of March 31, 2018

In this presentation, Sun Life Financial Inc. and its subsidiaries, joint ventures and associates are referred to as "we", "us", "our" and the "Company".

#### Use of Non-IFRS Financial Measures

We report certain financial information using non-IFRS financial measures, as we believe that these measure provide information that is useful to investors in understanding our performance and facilitate a comparison of our quarterly and full year results from period to period. These non-IFRS financial measures do not have any standardized meaning and may not be comparable with similar measures used by other companies. For certain non-IFRS financial measures, there are no directly comparable amounts under IFRS. These non-IFRS financial measures should not be viewed as alternatives to measures of financial performance determined in accordance with IFRS. Additional information concerning these non-IFRS financial measures and reconciliations to the closest IFRS measures are available in section M - Non-IFRS Financial Measures of the Earnings News Release. Non-IFRS Financial Measures and reconciliations are also included in our annual and interim MD&A and the Supplementary Financial Information packages that are available on www.sunlife.com under Investors – Financial results & reports.

#### Non-IFRS measures

Underlying net income (loss) and financial measures based on underlying net income (loss), including underlying EPS or underlying loss per share, and underlying ROE, are non-IFRS financial measures. Underlying net income (loss) removes from reported net income (loss) the impact of the following items that create volatility in our results under IFRS and when removed assist in explaining our results from period to period:

- (a) market related impacts, which include: (i) impact of returns in equity markets, net of hedging, above or below our best estimate assumptions of approximately 2% per quarter in the reporting period. Equity market impact also includes the impact of the basis risk inherent in our hedging program, which is the difference between the return on underlying funds of products that provide benefit guarantees and the return on the derivative assets used to hedge those benefit guarantees; (ii) the impact of changes in interest rate that differ from our best estimate assumptions in the reporting period and on the value of derivative instruments used in our hedging programs including changes in credit and swap spreads, and any changes to the assumed fixed income reinvestment rates in determining the actuarial liabilities; and (iii) the impact of changes in the fair value of real estate period.
- (b) assumption changes and management actions, which include: (i) the impact of revisions to the assumptions used in determining our liabilities for insurance contracts and investment contracts
- (c) other adjustments:
  - (i) certain hedges in SLF Canada that do not qualify for hedge accounting this adjustment enhances the comparability of our net income from period to period, as it reduces volatility to the extent it will be offset over the duration of the hedges;
  - (ii) fair value adjustments on MFS's share-based payment awards, that are settled with MFS's own shares and accounted for as liabilities and measured at fair value each reporting period until they are vested, exercised and repurchased this adjustment
  - enhances the comparability of MFS's results with publicly traded asset managers in the United States;
  - (iii) acquisition, integration and restructuring amounts (including impacts related to acquiring and integrating acquisitions); and
  - (iv) other items that are unusual or exceptional in nature

Underlying EPS also excludes the dilutive impact of convertible instruments.

Other non-IFRS financial measures that we use include reported ROE, adjusted revenue, administrative services only ("ASO") premium and deposit equivalents, mutual fund assets and sales, managed fund assets and sales, life and health sales, premiums and deposits, adjusted premiums and deposits, assets under management ("AUM"), assets under administration, pre-tax operating profit margin for MFS, measures based on a currency adjusted basis, financial leverage ratio, dividend payout ratio, impact of foreign exchange, real estate market sensitivities, assumption changes and management actions, value of new business, after-tax profit margin for SLF U.S. Group Benefits and effective income tax rate on an underlying net income basis.

All EPS measures in this document refer to fully diluted EPS, unless otherwise stated. As noted above, underlying EPS exclude the dilutive impact of convertible instruments.

Reconciliation of Net Income Measures	Q1'18	Q4'17	Q1'17
Common shareholders' reported net income (loss)	669	207	551
Impact of certain hedges that do not qualify for hedge accounting	6	2	(2)
Fair value adjustments on share-based payment awards at MFS	(21)	(34)	(12)
Acquisition, integration and restructuring	(15)	(60)	(20)
U.S. Tax Reform	-	(251)	
Net equity market impact	(45)	19	20
Net interest rate impact	(27)	(110)	(24)
Net increases (decrease) in the fair value of real estate	4	34	15
Assumption changes and management actions	(3)	(34)	1
Common shareholders' underlying net income (loss)	770	641	573

#### Forward-Looking Statements

From time to time, the Company makes written or oral forward-looking statements within the meaning of certain securities laws, including the "safe harbour" provisions of the United States Private Securities Litigation Reform Act of 1995 and applicable Canadian securities legislation. Forward-looking statements contained in this document include statements (i) relating to our strategies, (ii) relating to our synchroid the pusiness objectives, (iii) relating to the expected impact of U.S. corporate tax reform on the Company's tax expense, (iv) relating to our expected capital position under the new LICAT guideline, (v) relating to the movement of \$1.2 billion from Sun Life Assurance Company of Canada to Sun Life Financial Inc. (vi) relating to our expected tax range in future years, (vii) that a repetitive our expected (viii) that include words such as "achieve", "anim", "ambition", "assumption", "believe", "could", "estimate", "especit", "goall", "initiatives", "initi

#### Risk Factors

Important risk factors that could cause our assumptions and estimates, and expectations and projections to be inaccurate and our actual results or events to differ materially from those expressed in or implied by the forward-looking statements contained in this presentation, are set out below. The realization of our forward-looking statements, essentially depends on our business performance which, in turn, is subject to many risks. Factors that could cause actual results to differ materially from expectations include, but are not limited to: credit risks - related to issuers of securities held in our investment portfolio, debtors, structured securities, reinsurers, counterparties, other financial institutions and other entities; market risks - related to the performance of equity markets; changes or volatility in interest rates or credit spreads or swap spreads; real estate investments; and fluctuations in foreign currency exchange rates; insurance risks - related to mortality, morbidity, longevity and policyholder behaviour; product design and pricing; the impact of higher-than-expected future expenses; and the availability, cost and effectiveness of reinsurance; business and strategic risks - related to global economic and political conditions; changes in distribution channels or Client behaviour including risks relating to market conduct by intermediaries and agents; the impact of competition; the design and implementation of business strategies; changes in the legal or regulatory environment, including capital requirements and tax laws; tax matters, including estimates and judgments used in calculating taxes; the performance of our investments and investment portions managed for Clients such as segregated and mutual funds; our international operations, including our joint ventures; market conditions that affect our capital position or ability to raise capital; downgrades in financial strength or credit ratings; and the impact of mergers, acquisitions and divestitures; legal, regulatory compliance and market

The Company does not undertake any obligation to update or revise its forward-looking statements to reflect events or circumstances after the date of this presentation or to reflect the occurrence of unanticipated events, except as required by law.