Sun Life Financial Inc. 2023 Annual Report

Corporate and Shareholder Information

For information about Sun Life, corporate news and financial results, please visit sunlife.com

Corporate office

Sun Life Financial Inc. 1 York Street Toronto, Ontario Canada M5J 0B6 Tel: 416-979-9966 Website: www.sunlife.com

Investor Relations

For financial analysts, portfolio managers and institutional investors requiring information, please contact:

Investor Relations Tel: 416-979-6496

Email: investor_relations@sunlife.com Please note that financial information can also be obtained from www.sunlife.com.

Transfer agent

For information about your shareholdings, dividends, change in share registration or address, estate transfers, lost certificates, or to advise of duplicate mailings, please contact the Transfer Agent in the country where you reside. If you do not live in any of the countries listed, please contact the Canadian Transfer Agent.

Canada

TSX Trust Company
301 - 100 Adelaide Street West
Toronto, ON
M5H 4H1
Within North America:
Tel: 1-877-224-1760
Outside of North America:
Tel: 416-682-3865
Fax: 1-888-249-6189

Email: sunlifeinquiries@tmx.com Website: https://tsxtrust.com/sun-life Shareholders can view their account details using TSX Trust Company's Internet service, Investor Central. Register at https://tsxtrust.com/sun-life United States

Equiniti Trust Company, LLC PO Box 860

Newark, NJ 07101 Tel: 1-877-224-1760

Email: sunlifeinquiries@tmx.com

United Kingdom Link Group Central Square 29 Wellington Street

Leeds LS1 4DL Tel: +44 (0) 345-602-1587

Email: shareholderenquiries@linkgroup.co.uk

Philippines

RCBC TRUST CORPORATION
Stock Transfer Processing Section
Ground Floor, West Wing
GPL (Grepalife) Building,
221 Senator Gil Puyat Avenue
Makati City, 1200,
Philippines

From Metro Manila: 632-5318-8567 From the Provinces: 1-800-1-888-2422 Email: rcbcstocktransfer@rcbc.com

Hong Kong, SAR

Computershare Hong Kong Investor Services Limited 17M Floor, Hopewell Centre

183 Queen's Road East Wanchai, Hong Kong Tel: 852-2862-8555

Shareholders can submit inquiries online at: https://www.computershare.com/hk/en/online_feedback

Shareholder services

For shareholder account inquiries, please contact the Transfer Agent in the country where you reside, or Shareholder Services: English Email: shareholderservices@sunlife.com French Email: servicesauxactionnaires@sunlife.com

2024 dividend dates

Common Shares

 Record dates
 Record dates

 February 28, 2024
 March 28, 2024

 May 29, 2024'
 June 28, 2024'

 August 28, 2024'
 September 27, 2024'

 November 27, 2024'
 December 31, 2024'

'Subject to approval by the Board of Directors

Direct deposit of dividends
Common shareholders residing in Canada,
payments deposited directly into their
bank account.

The Request for Electronic Payment of Dividends Form is available for downloading from the TSX Trust Company website, https://tsxtrust.com/sun-life/forms, or you can contact TSX Trust Company have a form sent to you.

Canadian dividend reinvestment and share purchase plan

Canadian-resident common shareholders can enroll in the Dividend Reinvestment and Share Purchase Plan. For details visit our website at sunlife.com or contact the Plan Agent, TSX Trust Company at sunlifeinquiries@tmx.com.

Stock exchange listings

Sun Life Financial Inc. common shares are listed on the Toronto (TSX), New York (NYSE) and Philippine (PSE) stock exchanges. Ticker Symbol: SLF

Sun Life Financial Inc. Class A Preferred Shares are listed on the Toronto Stock Exchange (TSX).

Ticker Symbols: Series 3 - SLF.PR.C

Series 4 - SLF.PR.D Series 5 - SLF.PR.E Series 8R - SLF.PR.G Series 9QR - SLF.PR.J Series 10R - SLF.PR.H Series 11QR - SLF.PR.K

2024 Annual Meeting

Date: Thursday, May 9, 2024 Time: 5:00 p.m. (Toronto Time)

Place: Hybrid meeting

Online: https://web.lumiagm.com/#/477258212 Password: "sunlife2024" (case sensitive) In Person: 1 York Street (at Harbour Street) 35th floor, Toronto, Ontario, Canada