

# 2022 Sustainability Highlights



Sun Life's Purpose is to help our Clients achieve lifetime financial security and live healthier lives. Our commitment to sustainability brings our Purpose to life.

Our sustainability plan has three pillars which represent the areas where we have the greatest opportunity to drive positive impact in society, while creating competitive advantage for Sun Life:

Increasing  
Financial Security

Fostering  
Healthier Lives

Advancing  
Sustainable Investing

These efforts build from our foundation of **operating as a trusted and responsible business**. This area represents table stake issues that we believe every company should act on.

Our work is aligned to the following [Sustainable Development Goals](#) where we believe we can have the greatest impact: #3 Good health and well-being, #5 Gender equality, #7 Affordable and clean energy, #8 Decent work and economic growth and #13 Climate action.



## Financial Security

We aspire to increase the lifetime financial security of our Clients, employees and communities. We're advancing financial security through innovative products and services, proactive education and improved access to and use of insurance and wealth products.

**49,000+**

financial roadmaps<sup>1</sup> created for Clients in Canada using the new Sun Life One Plan digital tool, helping them build financial confidence and a sustainable future

**US\$30.5 million**

in savings for Sun Life and our stop-loss Clients through our Clinical 360 program in the U.S. Combining data analytics and support from clinical experts, the program leads to better treatment outcomes for plan members and lower costs for our Clients.

**1.6 million**

lives covered through affordable insurance policies issued in Asia<sup>2</sup>, improving access to insurance for underserved and low-income people

## Healthier Lives

We aspire to improve health and wellness outcomes for all. We offer Clients and employees products, services and tools to help them live healthier lives. We positively impact health and wellness outcomes in society through our focus on increasing access to health care and health and disability insurance. Our investments in community health complement these efforts.

**~3 million**

members added by DentaQuest, increasing access to dental care for low-income people in the U.S.<sup>3</sup>

**\$46.7 million**

committed to diabetes awareness, prevention and care globally since 2012, with **\$5.7 million** contributed in 2022. Diabetes is a global epidemic affecting 1 in 10 adults<sup>4</sup>. In many cases, type 2 diabetes can be prevented.

**New surrogacy, adoption and fertility services benefits** added to group benefits plans in Canada, making health care more inclusive and accessible

<sup>1</sup> Figure includes Individual Clients and a pilot Group Retirement Services Client using our new Sun Life One Plan digital tool. In 2022, we created over 65,000 financial roadmaps for Individual Clients.

<sup>2</sup> Affordable insurance products help people in the mass market (including lower-income segments) meet risk protection needs at an accessible price point. The criteria for a product to be considered affordable insurance varies by country and is based on factors such as: insurance premium amount relative to average income, coverage period, underwriting requirements and/or government regulation.

<sup>3</sup> DentaQuest is the largest Medicaid dental benefits provider based on membership as of September 2022. Medicaid provides health coverage to low-income people and is one of the largest payers for health care in the U.S.

<sup>4</sup> International Diabetes Federation. "IDF Diabetes Atlas 10th edition". 2021.

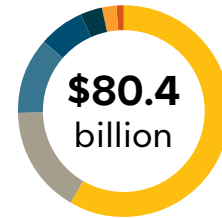
# Sustainable Investing

We aspire to deliver sustainable returns for Clients and drive the transition to a low-carbon, inclusive economy. To pursue our aspiration, we manage capital with environmental, social and governance factors embedded in our investment processes, offer our Clients sustainable investing opportunities and invest assets to support the transition.

**\$14.2 billion** in new sustainable investments since 2021, with **\$6.5 billion** invested in 2022<sup>5,6</sup> (Goal: \$20 billion between 2021-2025)

**Net-zero interim targets established** for several of our asset management businesses. Refer to our [Net Zero by 2050](#) report for details and our latest updates.

## Sustainable investment AUM<sup>5</sup>



- Sustainable/green buildings<sup>7</sup> (\$47.1 billion)
- Renewable energy (\$13.0 billion)
- Access to essential services (\$9.5 billion)
- Green, social and sustainability bonds (\$5.5 billion)
- Energy efficiency (\$2.8 billion)
- Clean transportation (\$1.8 billion)
- Sustainable water management (\$0.7 billion)

# Trusted and Responsible Business

We aspire to be a responsibly-managed business that is Client-focused, competitive, forward-thinking, financially and environmentally resilient, and sustainable for the long term.

Operating ethically, treating our Clients and employees with the utmost respect, and acting on critical environmental and social issues are all vital components of maintaining the longevity and resiliency of our business.

**36.9%** absolute reduction in greenhouse gas emissions in our operations<sup>8</sup> (Goal: 50% by 2030, 2019 baseline)

**89%** employee engagement score<sup>9</sup> (third consecutive year), exceeding the global financial norm<sup>10</sup>

**36%** women (global) and **19%** underrepresented ethnicities<sup>11</sup> (North America) in VP+ roles (Goals: 50% and 25%, respectively)

Achieved 2025 aim of **balanced gender representation** on our Board of Directors with 55% of Board members self-identifying as women<sup>12</sup>

Completed Phase 1 of **Progressive Aboriginal Relations** certification



To learn more, read our 2022 Sustainability Report at [sunlife.com/sustainability](https://sunlife.com/sustainability).

All figures as at and for the year ended December 31, 2022, unless otherwise noted. All dollar amounts are in Canadian currency, unless otherwise stated.

<sup>5</sup> Portfolio at December 31 (general account and third-party Clients). Client asset values included represent a non-IFRS financial measure. Criteria for investments based on ICMA Green Bond Principles, ICMA Social Bond Principles, ICMA Sustainability Bond Principles, GRESB Real Estate Benchmark, and PRI Impact Investing Market Map. Where issuers do not obtain a third-party opinion or provide an internal opinion on their issuance, our investment professionals apply judgment to assess whether the use of proceeds meets the standards set out in the ICMA principles. Does not include all holdings in companies that may be defined as sustainable under other taxonomies.

<sup>6</sup> Values as at transaction date. Includes restated 2021 figure of \$7.7 billion due to reporting omission of \$0.9 billion in green, social and sustainability bonds.

<sup>7</sup> Real estate assets include investment properties, owner-occupied property and real estate in limited partnership investments.

<sup>8</sup> Emissions resulting from global corporate offices and data centres as well as from business travel, inclusive of majority-owned Sun Life affiliate companies. DentaQuest corporate offices are excluded for the 2022 reporting cycle. All emissions reporting is aligned to the GHG Protocol Corporate Accounting and Reporting Standard using the financial control approach.

<sup>9</sup> 68% of employees surveyed participated. Refer to 2022 Sustainability Report - [Report Scope – Note 2](#).

<sup>10</sup> Based on Willis Towers Watson's Benchmark of Global Financial Services.

<sup>11</sup> Canada: those who voluntarily self-identify as Visible Minorities per the Employment Equity Act; U.S.: those who voluntarily self-identify as People of Color per the Equal Employment Opportunity Commission.

<sup>12</sup> Effective February 7, 2023, upon the appointment of Joseph Natale to Sun Life's Board of Directors, 50% of Sun Life's Board of Directors self-identify as women and 25% self-identify as members of underrepresented groups.